

Are you homeless or rough sleeping in the Braintree District?

- Sleeping in hotels, hostels or B&Bs?
- Sleeping on the floor or sofas of friends or family?
- Sleeping outside?
- Sleeping in cars, doorways or abandoned buildings?

If you are doing any of the above, this leaflet is here to help you!

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Acknowledgements

Key:

-  Location
-  Telephone
-  Email
-  Website
-  Operating times

The map numbers 'Map No. #' correspond to the numbers on the accompanying maps.

Please use the maps at the end of this booklet to help you locate the services.

Housing & Homelessness

- 📍 **Braintree District Council**
Causeway House,
Bocking End, Braintree,
CM7 9HB (Map No. 1)
- 📞 01376 552525
(ask to speak to the
Housing Duty officer,
available 24/7)
- ✉️ Housing.OptionsService@
braintree.gov.uk
- 📍 **CHESS Outreach (can
verify rough sleepers)**
01245 281104
[chesshomeless.org/
outreach-team](http://chesshomeless.org/
outreach-team)
👉 Can provide sleeping bags,
small tents, drinks, snacks,
hygiene items, hats, socks
& gloves.
- 📍 **Colchester
Homeless Shelter**
01206 549885
cens4homeless.org.uk
- 📍 **Colchester Engagement
& Next Steps**
39-41 Alexandra Road,
Colchester, Essex, CO3 3DF

- 📍 **Braintree Foyer**
(Map No. 2)
- 📞 01376 343433
- 📨 Can accept direct
applications for housing
from individuals with low
support needs who are
aged 18-35.

Severe Weather Emergency Protocol (SWEP):

When the temperature outside is below 0°C for 3 nights in a row (or there are other severe weather events), Braintree District Council may be able to provide you with emergency accommodation if you are a verified rough sleeper.

To verify yourself or someone else as a rough sleeper, contact CHESS Outreach or go to the Street Link website – thestreetlink.org.uk

Braintree District Council can also help you with this process – reception is open **Mon-Fri 9am-5pm** if you need to speak to someone in person.

Warm Spaces

Go to the following places to keep warm:

- 📍 **Witham Community Hub**
(Map No. 14)
- ⌚ Mon-Fri 9am-5pm
- 📍 **Baptist Church, Braintree**
(Map No. 8)
- ⌚ Mon 10am-2pm
- 📍 **United Reform Church,
Halstead**
(Map No. 21)
- ⌚ Tue 11am-2:30pm
- 📍 **The Salvation Army,
Braintree**
(Map No. 7)
- ⌚ Wed 9am-11:30am
- 📍 **The Well: Coffee Shop &
Drop-In Centre**
(Map No. 13)
- ⌚ Wed-Sat 10am-2pm
- 📍 **First Stop, Braintree**
(Map No. 4)
- ⌚ Sat 11am-1pm

Domestic Abuse

The following organisations can help you if you have experienced or been involved with domestic abuse. If you require a telephone, please go to Braintree District Council (Map No. 1).

- 📍 **COMPASS
(Essex Domestic
Abuse Helpline)**
0330 3337444
⌚ Mon-Fri 8am-8pm
Sat-Sun 8am-1pm
- 📍 **Next Chapter**
01206 500585 (option 2)
⌚ Mon-Fri 9am-5pm
- 📍 **Respect Phoneline
(for perpetrators)**
0808 8024040
⌚ Mon-Fri 10am-5pm



Food

Foodbanks:

- **St Andrew's Church, Halstead**
● Mon 10am-12pm
- **The Church, Great Notley**
● Tue 10am-12pm
- **St Paul's Church, Braintree**
● Wed 10am-12pm
- **Christ Church Methodist & United Reformed Church, Braintree**
● Thu & Fri 10am-12pm
(Map No. 5)
- **Witham Methodist Church**
● Fri 10am-12pm
(Map No. 12)
- **Food And More, Braintree**
● Sat 10am-1pm

Community fridges:

- **First Stop, Braintree**
Tue & Thu 10:30am-11am
(Map No. 4)
- **Witham Community Hub**
● Mon-Fri 9am-5pm
(Map No. 14)
- **Halstead Community Fridge**
● Mon-Sat 8am-5pm
(Map No. 20)

You can get foodbank vouchers from Citizens Advice, Braintree District Council, or by contacting Foodbank Directly on **01376 330694**.

Citizens Advice

Citizens Advice offer free information, advice and guidance on a wide range of subjects.

● 0808 278 7852

Drop-in sessions:

- **Braintree District Council**
● Mon 10am-1pm
(Map No. 1)
- **United Reformed Church, Halstead**
first Tue every month
10am-2pm
(Map No. 21)
- **The Public Hall, Witham**
● Thu 10am-1pm
(Map No. 15)
- **Food And More, Braintree**
● Sat 10am-1pm

Peabody Outreach

Peabody Outreach provide 1-1 support, advice and information to help with a range of issues, including housing & welfare, wellbeing, debt, and social isolation.

● 0800 288 8883

Drop-in sessions:

- **Braintree District Council**
● Wed 2pm-4pm (Map No. 1)
- **Christ Church Methodist & United Reformed Church, Braintree**
● Fri 10am-12pm
(Map No. 5)

Salvation Army Donation Centre

- Unit 1, Anglia Way,
Braintree, CM7 3RD
- 01376 425900
- Mon 9am-5pm
Tue 9:30am-5pm
Wed-Sat 9am-5pm

You may be able to get discounted clothing, shoes and small electrical items.

Travel

The Travel Essex website provides downloadable bus and train maps.

The **Computers & WiFi** section in this booklet has information about where you can access computers to type in the web addresses below and print the maps.

- **Travel Essex Maps**
travelessex.co.uk/about-timetables-maps/bus-train-maps

- **Braintree Bus & Train Map**
travelessex-production-bucket.s3.eu-west-2.amazonaws.com/cms-assets/busandtrainmaps/braintree-map.pdf

- **Witham Bus & Train Map**
travelessex-production-bucket.s3.eu-west-2.amazonaws.com/cms-assets/busandtrainmaps/witham-map.pdf

- **Halstead Bus & Train Map**
travelessex-production-bucket.s3.eu-west-2.amazonaws.com/cmsassets/busandtrainmaps/halstead-map.pdf

Computers & Wi-Fi

If you require a telephone, please go to Braintree District Council (Map No. 1).

Libraries and Jobcentre Plus offer free Wi-Fi and access to computers. You may also be able to charge phones and use the printer or photocopier.

📍 **Braintree Library**
(Map No. 9)

🕒 Mon 9am-7pm
Tue-Fri 9am-5:30pm
Sat 9am-5pm

📍 **Braintree Jobcentre Plus**
(Map No. 10)
🕒 Mon-Fri 9am-5pm

📍 **Witham Library**
(Map No. 16)
🕒 Mon-Tue 9am-5:30pm
Wed 9am-7pm
Thu-Fri 9am-5:30pm
Sat 9am-5pm

📍 **Witham Jobcentre Plus**
(Map No. 17)
🕒 Mon-Fri 9am-5pm

📍 **Halstead Library**
(Map No. 22)
🕒 Mon-Tue 9am-5:30pm
Thu 9am-1pm
Fri 9am-5:30pm
Sat 9am-5pm

Personal Hygiene

Go to Braintree District Council and ask for '**Ruby**' to receive a free bag of period products. Reception is open Mon-Fri 9am-5pm.

Public toilets:

Public toilets are generally open 9am to 5pm everyday, but please note that times may vary.

📍 **Braintree District Council**
Mon-Fri 9am-5pm
(Map No. 1)

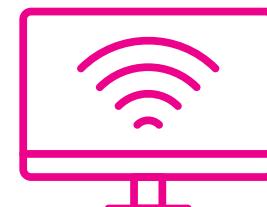
📍 **Braintree Public Toilets**
(Map No. 11)

📍 **Witham Public Toilets**
(Map No. 18 & 19)

📍 **Halstead Public Toilets**
(Map No. 23)

For a full list of public toilets in the Braintree District, go to:

🌐 www.braintree.gov.uk/streets-transport-parking/public-toilets



Health & Wellbeing

Essex Wellbeing Service:

Health checks, stop-smoking services, weight management courses, and emotional health & wellbeing support.

📞 0300 303 9988
🌐 essexwellbeingservice.co.uk/contact
🕒 Mon-Fri 8am-7pm
Sat & Sun 9am-12pm

Samaritans:

Free mental health support line.
📞 116 123 (available 24/7)
🌐 www.samaritans.org

First Stop, Braintree:

Signposting to services.
📞 01376 346535
📍 (Map No. 4)
🌐 contact@firststopcentre.onmicrosoft.com

Mid & North East Essex Mind:

Mental health services, resources & practical support.

📞 01206 764600
🕒 Mon-Fri 9am-5pm

The Gables, Braintree:

Community clinic, specialising in mental health & psychosis.

📍 (Map No. 3)
🕒 Mon-Fri 9am-5pm

NHS:

Phone lines available 24/7.
📞 Call 999 in any emergency
📞 Call 111 (option 2) if you have a health concern which is not an emergency

Kooth:

Free online mental health community.
📞 116 123 (available 24/7)
🌐 kooth.com

Open Road:

Support for alcohol and substance misuse.
📞 08444 991323
🕒 Mon-Fri 9:30am-5pm

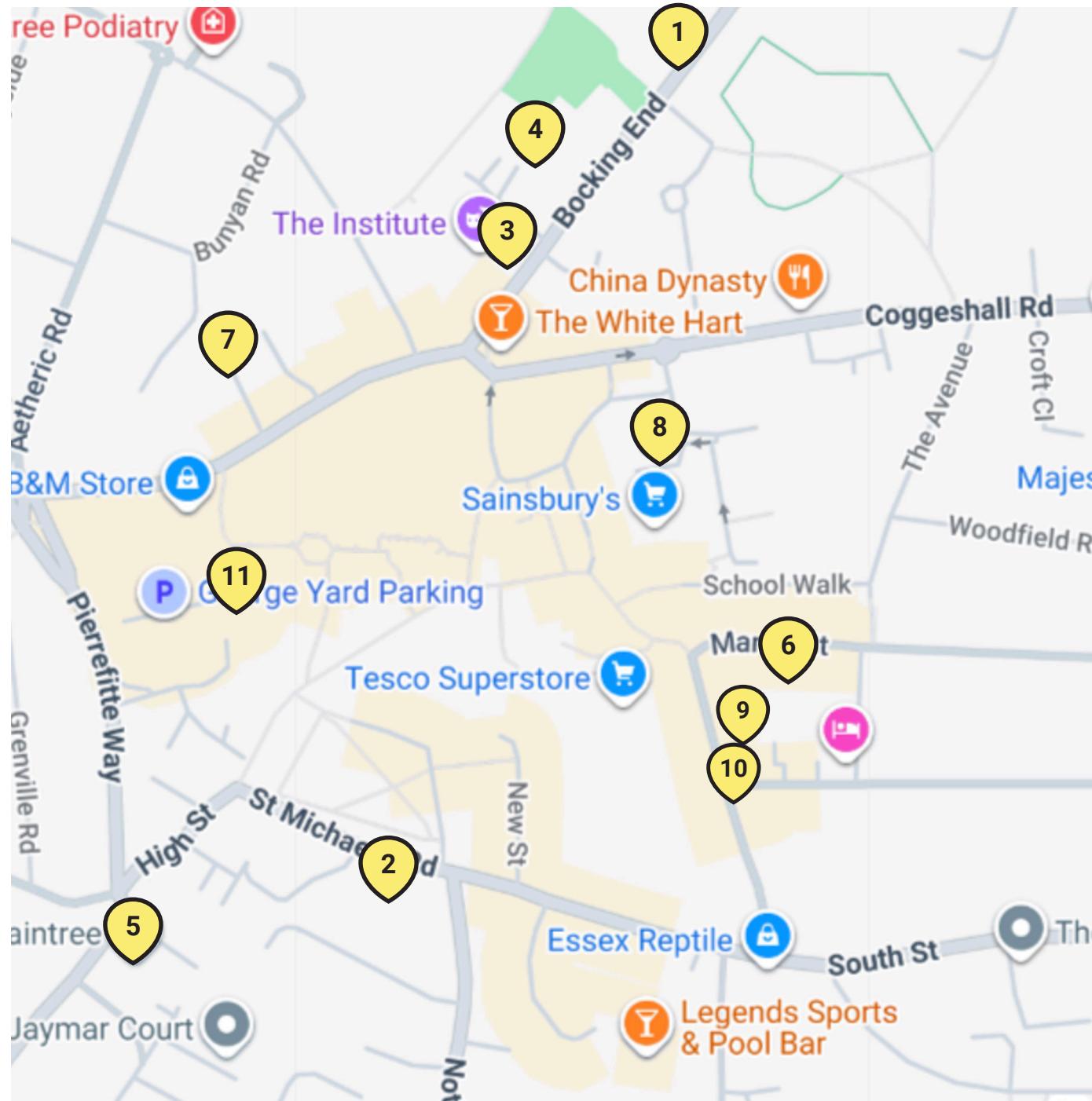
Livewell Hub, Braintree:

General signposting and a sexual health clinic (appointment only) that provides general sex advice & support, testing & treatment for STIs, chlamydia screening, pregnancy tests and contraception.

📍 (Map No. 6)
📞 0300 003 1212
🕒 Mon-Fri 8am-7pm
Sat & Sun 9am-12pm

Braintree Foyer:

Free gym available.
📍 (Map No. 2)
📞 01376 346535

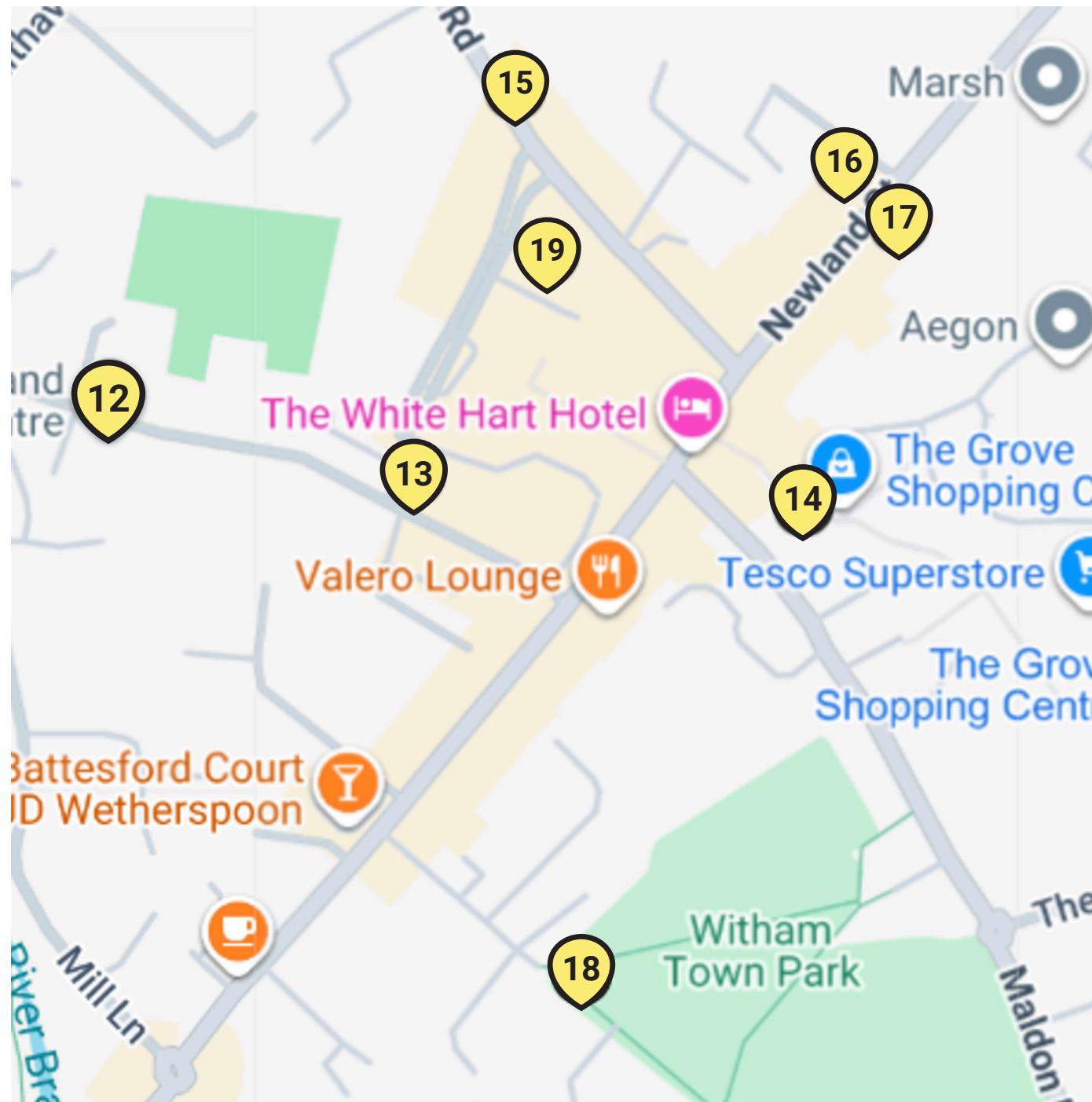


Braintree

- 1 **Braintree District Council**
Causeway House, CM7 9HB
- 2 **Braintree Foyer**
The Foyer, St Michael's Road, CM7 1EX
- 3 **The Gables**
17 Bocking End, CM7 9AE
- 4 **First Stop**
29 Bocking Road, CM7 9AE
- 5 **Christ Church Methodist & United Reformed Church**
London Road, CM7 2LD
- 6 **Livewell Hub**
Saunders House, Manor Street, CM7 3HP
- 7 **The Salvation Army**
26-28 Rayne Road, CM7 2QH
- 8 **Baptist Church**
Blyth's Meadow, Swan Side, CM7 3DA
- 9 **Braintree Library**
Fairfield Road, CM7 3YL
- 10 **Braintree Jobcentre Plus**
The Olde Post Office, CM7 3HA
- 11 **Public Toilets**
George Yard Shopping Centre, CM7 1RB

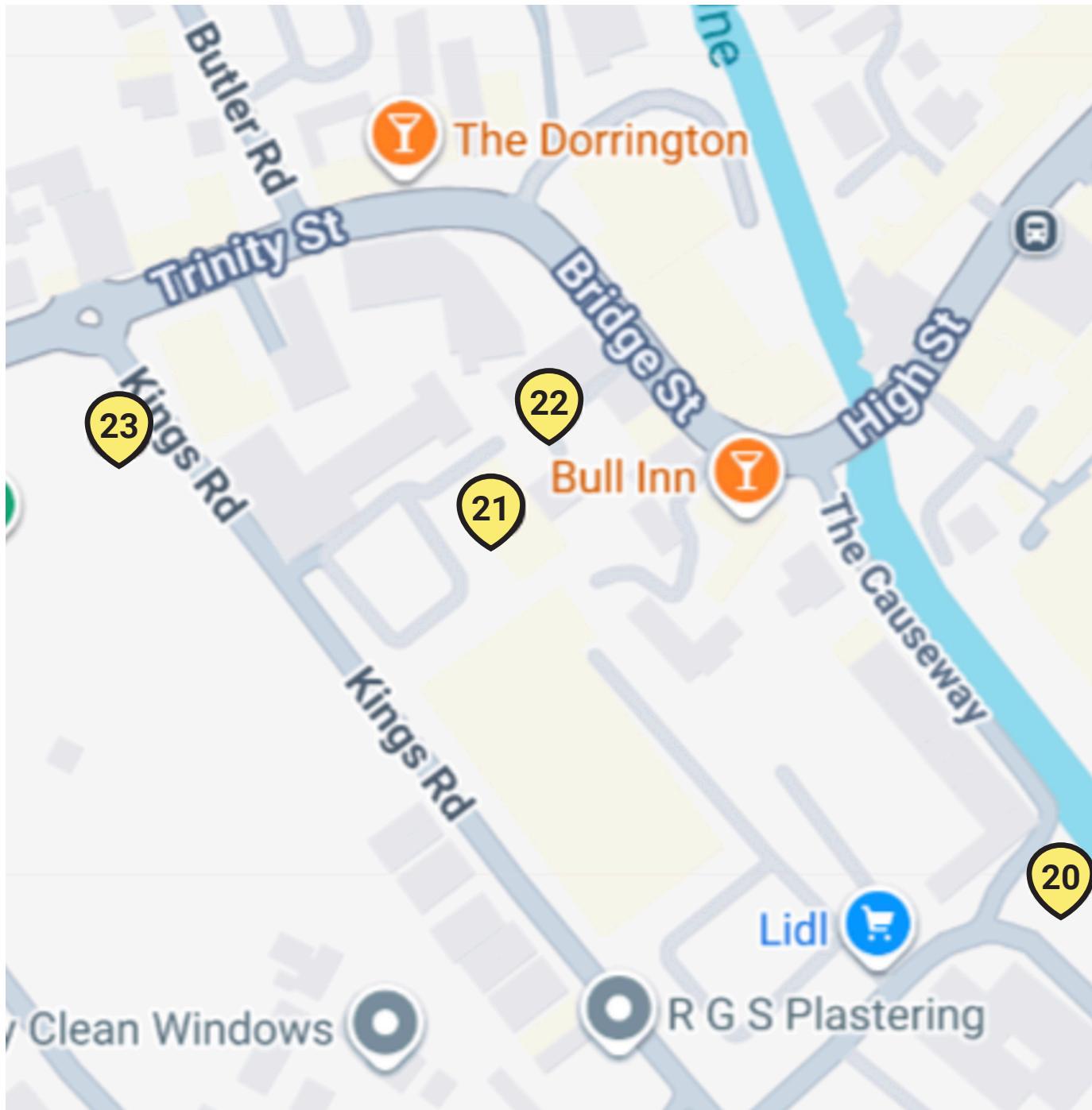
Other useful addresses in Braintree
(not on map)

- **Food And More**
6 Market Street, CM7 3YA
- **St Paul's Church**
Hay Lane South, CM7 3DY
- **Salvation Army Donation Centre**
Unit 1, Anglia Way, Braintree, CM7 3RD



Witham

- 12 Methodist Church
Guithavon Street, CM8 1BJ
- 13 The Well: Coffee Shop & Drop-In Centre
Penhaligon Court, Guithavon Street, CM8 1BQ
- 14 Witham Community Hub
The Grove Shopping Centre, CM8 2YT
- 15 The Public Hall
Collingwood Road, CM8 2DY
- 16 Witham Library
18 Newland Street, CM8 2AQ
- 17 Witham Jobcentre Plus
2-3 Freebournes Road, Newland Street, CM8 2BL
- 18 Public Toilets
CM8 1ZU
- 19 Park View Public Toilets
CM8 2DY



Halstead

20 Halstead Community Fridge
The Causeway, CO9 1ET

21 United Reformed Church
161 Kings Road, CO9 1HJ

22 Halstead Library
Bridge Street, CO9 1HU

23 Public Toilets
Kings Road, CO9 1HH

Other useful addresses in Halstead
(not on map)

- St Andrew's Church,
Parsonage Street, CO9 2LD

Acknowledgments

Braintree District Council would like to thank all the residents and staff at Braintree Foyer who shared their experiences and knowledge to help co-produce this leaflet.

We would also like to thank our partnership organisations, particularly members of our Homelessness Prevention Partnership, who identified the need for this resource and provided feedback on previous drafts.