

SEPTEMBER 2022

# contact

your residents'  
magazine

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leading the  
way to save  
our planet**

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# EVENTS

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IN OCTOBER AND NOVEMBER



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# A district full of opportunity



This year we've started to see the community coming back together and a more normal way of life, starting off with the fantastic Platinum Jubilee events that took place across the district.

**“This year has shown what a truly fantastic place the Braintree District is – we have strong communities, brilliant local town centres and businesses, beautiful green spaces and parks. The pandemic has proved that together we can do so much more.**

I'm always amazed by the kindness and generosity you offer each other, as well as opening your doors to refugees who have been warmly welcomed into our communities. As a council, we are committed to supporting sponsors and guests for as long as they need.

Not forgetting our local heroes – in this magazine you can find out more about some outstanding members of our community who were recognised at our Volunteer Awards.

We also know this is a really difficult time for many people, with the cost of living crisis and the ongoing impact of the pandemic. As part of our Bouncing Back Together plan, our priorities are protecting and, where we can, enhancing the vital frontline services and investing in projects that give local people a brighter, better future.

You can find out about tips, advice and community grants available to support you during these difficult times.

Two major town centres in our district are getting a refresh and we have boosted support for independent businesses through a variety of schemes.

Already we have committed our £1million share of government Shared Prosperity funding to level up our district over the next three years - helping families through the cost of living crisis, supporting businesses to start, grow and expand and deliver skills that residents need.

I hope you find this issue of our magazine useful. Thanks to the resilience, hard work, creativity and above all, community spirit of residents, the Braintree District is truly shining with opportunities that will help us through the challenges to come, as we continue to enable our district to bounce back stronger.

As ever, if you have any questions or issues you wish to raise, you can contact your local councillor by visiting [www.braintree.gov.uk/contactyourcouncillor](http://www.braintree.gov.uk/contactyourcouncillor)

Cllr Graham Butland,  
Leader of Braintree District Council



Site on right taken on Haygreen Road, Witham

## Multi-million pound budget allocated to Witham's new community centre

Braintree District Council has given the go-ahead to £4.04 million funding which will see a new multi-use community centre in Witham.

The centre's plans include:

- A mixed-use hall
- Kitchen
- Bar area
- Changing rooms to serve sports players using adjacent football pitches.



Haygreen Road, just behind the Aldi supermarket off Hatfield Road.

The communities in and around Witham will be able to use the hall to play sports, attend meetings or go to social clubs.

## Celebrating our local

# HEROES

An army of volunteers have been hailed as heroes at our fourth Braintree District Volunteer Awards held in August in partnership with Community360.

The awards recognise and celebrate the outstanding achievements of the brilliant people in our district, who have gone above and beyond to help their local community.

### Volunteer of the Year award

**Kenneth Yap**

**Kenneth** fits in so many volunteering roles including a Community Transport driver, school governor, trustee of Notley Green Community Association and Covid vaccine centre volunteer. He also stepped up to help with shopping, collecting prescriptions and generally checking on people who were vulnerable during the pandemic, and has carried on doing that since.



Kenneth picked up his award virtually!

### Inspirational role model award

**Acacia Hawkins**

**Acacia** has been volunteering for the Great Notley Parkrun since she was just seven years old! Now thirteen, she has volunteered on 109 separate occasions, juggling multiple roles that help keep the park runs going ahead smoothly, and not just participating in the running but the administration side of it too.



## How you can become a volunteer

[www.braintree.gov.uk/volunteering](http://www.braintree.gov.uk/volunteering)  
[www.volunteersex.org](http://www.volunteersex.org) ☎ 01621 851891  
[www.community360.org.uk](http://www.community360.org.uk) ☎ 01376 550509

### Volunteer of the Year

Sponsored by Braintree Village

Winner:  
**Ken Yap**



### Inspirational Role Model

Sponsored by KI Sound & Light

Adult Winner:  
**Julie Adcock**

Adult Highly commended:  
**Nicholas Wood**

Young Person Winner:  
**Acacia Hawkins**

Young Person Highly commended:  
**Lillian Tighe**



### Going the Extra Mile

Sponsored by Beardwell Construction

Adult Winner:  
**Ken Yap**

Young Person Winner:  
**Noah Baldwin**

Adult Highly commended:  
**Jane Delderfield**



### Long Service

Sponsored by ABS Solicitors

Adult Winner:  
**Daniel Dedman**

Young Person Winner:  
**Jonathan Taylor**

Adult Highly commended:  
**Michelle Garrod**



### COVID response

Sponsored by Beardwell Construction

Adult Winner:  
**Spike Townsend**

Young Person Winner:  
**Amy Edwards**

Adult Highly commended:  
**Harriet Carr-West**

Young Person Highly commended:  
**Matt Apps**



### Group

Sponsored by Nexus Infrastructure

Adult Winner:  
**Braintree Community First Responders**

Young Person Winner:  
**The V team**

Adult Highly commended:  
**Friends of Hoppit Mead Nature Reserve**

BOUNCING

BACK





# GO GREEN to make ends meet

## 1 Meal Plan

One of the best ways to prevent food waste and save money is to plan your meals for the week. This means you can go to the shops with a clear list of what you need and not be tempted by special offers and can shop just once or twice a week and resist other items you don't need – helping you save money, save food waste and save fuel!

### TOP TIP

#### If you're short on time, why not batch cook?

You can portion up and freeze meals and have something ready when you need it. Batch cooking often works out cheaper too!

### Did you know?

Using a slow cooker to prepare meals uses around **90% less energy than an oven!**



## 2 One person's food waste, is another person's treasure

There are multiple community fridges throughout the district where shops, restaurants and individuals can leave surplus food that somebody else can take for free. You can swap your item for something else, or simply take or leave something.

### Useful apps



#### Too Good To Go

Businesses sign up and offer 'magic bags' that usually range from £2-£5 of food that is too good to waste such as sandwiches, pastries, salads and meals that would otherwise be thrown away.



Neighbours can give away food they won't use such as leftovers, surplus fruit and veg or even items from Too Good To Go bags they don't like.



Add your shopping list and scan receipts to track what food you have at home, providing reminders and recommend recipes so that nothing goes to waste! You could save up to £60 a month by preventing food waste.

### Did you know?

If you want to get the most out of your food, the temperature in your fridge needs to be between 0°C and 5°C.



### Local Community Fridges:

**Witham Community Hub**  
The Grove Shopping Centre,  
Witham, Essex CM8 2YT

**Halstead Community Fridge,**  
The Causeway, Halstead,  
Essex CO9 1ET

**First Stop**  
29 Bocking End, Braintree,  
Essex CM7 9AE

**Great Bardfield Community Fridge**  
Town Hall, Dunmow Road,  
Great Bardfield,  
Essex CM7 4SA



## 3 Leave the car at home for short journeys

The cost of petrol and diesel is expensive. Active travel such as walking and cycling can help save you money and is great for your health. A brisk 10 minute walk a day can help count towards your NHS recommended 150 minutes of exercise a week.

### Did you know?

Cycling for 20 minutes a day can help you reach your weekly exercise target easily and is a great way to build up your cardiovascular and muscular endurance.

[www.essexhighways.org/safer-greener-healthier](http://www.essexhighways.org/safer-greener-healthier)



## 4 Insulate your Home

There are some simple changes you can make to help insulate your home and prevent heat loss in winter.

- Draught proofing
- Radiator panels
- LED light bulbs
- Water saving shower heads
- Double or triple glazing
- Solar panels
- Hot water systems and lighting.

The Sustainable Warmth Scheme issued by Essex County Council can help towards the cost of these improvements.

[www.essex.gov.uk/cut-energy-costs/sustainable-warmth-scheme](http://www.essex.gov.uk/cut-energy-costs/sustainable-warmth-scheme)

## 5 Make do and mend

Repair Cafés are run by volunteers who can fix anything from electricals, computers to bicycles that are no longer working. They are free and usually only ask for a small donation in return.



A Repair Café is available at Cornerstone Church in Black Notley, Braintree.

If you want to set up a Repair Cafe in your area, you could get funding to help set one up with a Councillor Community Grant. Contact your local councillor for details.

## 6 Join the refill revolution

Use a refill shop to simply refill food and household supplies into your own containers to help cut down on plastic and waste. You pay by weight for your supplies which means cheaper prices and only paying for what you need.

**Naturally Unwrapped**  
Blake House Craft Centre,  
Rayne, Braintree CM77 6SH

**Ecolnes Refillery**  
75 High St, Earls Colne  
CO6 2QX

**The Natural Way**  
82 High St, Braintree  
CM7 1JP



## Useful contacts

**Braintree Area Foodbank**  
☎ 01376 330694  
🌐 [www.braintreeareafoodbank.org.uk](http://www.braintreeareafoodbank.org.uk)

**Witham Community Hub**  
☎ 01376 617998  
🌐 [www.withamhub.co.uk](http://www.withamhub.co.uk)

**Essex Essential Living Fund**  
☎ 0300 790 0124  
🌐 [www.southend.gov.uk/extra-financial-help/essential-living-fund](http://www.southend.gov.uk/extra-financial-help/essential-living-fund)

**Essex Wellbeing Service**  
☎ 0300 303 9988  
🌐 [www.essexwellbeingsservice.co.uk](http://www.essexwellbeingsservice.co.uk)

**DWP's Debt Management**  
☎ 0800 916 0647

**Community support and employment service**  
☎ 01376 552525  
🌐 [www.braintree.gov.uk/community](http://www.braintree.gov.uk/community)

**Citizens Advice**  
☎ 0344 499 4719  
🌐 [www.citizensadvice.org.uk/local/braintree-halstead-witham](http://www.citizensadvice.org.uk/local/braintree-halstead-witham)

**Stepchange debt charity**  
☎ 0800 138 1111  
🌐 [www.stepchange.org](http://www.stepchange.org)

**National Debtline**  
☎ 0808 808 4000  
🌐 [www.nationaldebtline.org](http://www.nationaldebtline.org)

**Samaritans**  
☎ 116 123  
🌐 [www.samaritans.org](http://www.samaritans.org)

**Community360**  
☎ 01376 550507  
🌐 [www.community360.org.uk](http://www.community360.org.uk)



# Inspiring Climate Action

**Jenny Jemison** is a local resident whose awareness about the dangers of climate change started 30 years ago. As a technology teacher, Jenny remembers talking to a class of teenagers and showing them a poster produced by Friends of the Earth. The picture showed a 'clock' representing known historical time, within a 24-hour circle. In that 24-hours, mankind had been on the planet less than 2 minutes and during that time had 'turned a paradise into a quagmire'.

When Jenny reflects, she believes the image had an immense effect on her and since then, she has very aware of how time is ticking away.



"We do not inherit the earth from our ancestors, we borrow it from our children. When I hear someone say, 'Oh well, I can't make a difference', my answer is always, 'Well, believe me you can. No one person can do everything, but we can all do something!'"

As a child after WWII, one of Jenny's memories was everything was saved to use again, from paper, toys, decorations and clothes. From that point on it became a part of Jenny's DNA.

When thinking about her great grandchildren, Jenny says to herself, "What if they ask what I did about the climate crisis? How would they feel if I replied, well nothing really". So, she started her 'mission' to lessen her carbon footprint by taking really easy steps and saving money along the way too.



## Jenny's TIPS

### Household cleaning:

I use bicarbonate of soda, white vinegar, and lemon juice to clean virtually everything. I make a solution or just sprinkle the bicarb over and use water to wipe over with a reusable cloth made from cut up old towels.

**Personal:** I've changed to shampoo bars and soap as they tend to last longer. From small producers I buy conditioners and toothpastes that do not contain harmful ingredients. For things like shower gel, refill shops are great. One family member makes our own deodorant.

**Saving fuel:** I've cut down on car journeys and turn my heating down. These small steps have helped me save money too!

**Robert Ely**, one of the partners of TOAST said:



"Sustainability is close to my heart and we are always striving

to reduce our impact on the planet. We are continuously looking for ways to reduce our carbon footprint - even if it means taking tough decisions."

The business sources high quality ingredients locally from independent suppliers to cut down on food miles. Any waste is either recycled or turned into 'refuse derived fuel' and is never sent to landfill. The used coffee grounds get another lease of life too, as fertiliser for plants.

TOAST strives to use 100% recycled materials for takeaway packaging and has recently introduced boxes made from recycled cardboard for its delicious toasties.

Together with a range of keep cups and traditional porcelain mugs for sipping and savouring coffee in store, TOAST is on target to reach a goal of only using reusable or recyclable items in their cafés. The next big milestone will be in 2023 when all the coffee lids used will be made from plants.



**TOAST, an independent British coffee chain with a café based in Braintree town centre, is making a difference to the environment in more ways than one.**

# Our green fingered champions



**A big thank you to our 450+ Green Heart Champion volunteers for their unwavering support in helping to keep our district clean and tidy.**



"We wanted to help make a difference"

Michelle Mayes and her children **Logan and Summer** are keen litter pickers in Braintree and after seeing others wearing Green Heart Champion high-vis jackets, they enquired about joining the scheme. They regularly share their efforts to inspire others via our dedicated Facebook group.

Michelle said:

**"I'm always surprised how much litter is about, you can come out for an hour and easily collect two bags full."**

She said they often receive compliments from the public and added: "Recently a lady came out and thanked us for what we were doing and offered us cold drinks. It's lovely to know it is appreciated."

For Michelle, the benefits of being a Green Heart Champion are far reaching. "It helps the community, gets the children out and away from the screens, and gives us something to do together, especially in the holidays."

**Maria Barnard** and her children **Grace and Jamie** have been litter picking the Rivenhall Park estate in Witham for the past few years.

Maria said: "We try and go out once a week and now we are finding there's very little litter for the children to pick. They have done so well."

Grace and Jamie said they like to litter pick to help the animals and the environment, and used to hate seeing so much litter wherever they went.



**Find out more about becoming a Green Heart Champion:**

[www.braintree.gov.uk/greenheart](http://www.braintree.gov.uk/greenheart) 01376 552525 [greenheartchampions@braintree.gov.uk](mailto:greenheartchampions@braintree.gov.uk)



# Visit Braintree District



Cressing Temple



Hedingham Castle



Dorothy L. Sayers

There is so much that is special about the Braintree District. We want to shout about some of the highlights it has to offer.

Braintree District is truly diverse with acres of scenic parklands that offer hours of tranquillity, while in contrast to the bustling Braintree Village outlet centre that draws in shoppers from miles around.

Even our green spaces are multifaceted with Braintree and Halstead public gardens offering bright floral displays each summer, while Witham Town Park has a popular play area with modern equipment to keep children entertained.

We have the vast Great Notley Country Park with an extensive adventure play trail and the long, flat Flitch Way that is popular with walkers and cyclists. There really is something for everyone.

More than ever residents want to shop locally and reduce food miles, and we have been working to enable this.

Our monthly Braintree Street Market gives local makers and producers a direct route to market and shoppers the chance to meet the people behind the products they are buying.

We have three market towns and are continuously working with businesses to create as many new opportunities as possible, bringing small and independent retailers to vacant units and offering support where needed.

For visitors, Braintree Village continues to be a huge draw to our district, with the centre recognised regionally for its high-end fashion stores and bargain prices.



Colne Valley Railway

Finchingfield Camping and Lavender farm offers bespoke overnight accommodation within the district, perfect for those looking to enjoy the great outdoors but without forgoing their little luxuries.

Heritage and culture is something we have in abundance here in the Braintree District and we want to further promote some of our landmark sites including Hedingham Castle, Cressing Temple Barns, the Warner Textile Archive and Braintree District Museum for the benefit of residents and tourists.

visit  
BRAINTREE DISTRICT

## Did you know?

The Braintree district is made up of **52 villages** and three towns, with Finchingfield being described as 'Britain's most photographed village'.

**Hedingham Castle** has 900 years worth of history and was built in the 12th century, being arguably the best preserved Norman Keep in England.

**The manor of Witham** was given to the Knights Templar in 1148 and the market has been there since 1215.

Witham was also for many years the home of novelist and theologian **Dorothy L. Sayers**, and a centre has been dedicated to her.

**The Warner Textile Archive** in Braintree is the largest publicly-owned collection from a luxury textile manufacturer in the UK.

Finchingfield Camping

[www.visitbraintreedistrict.co.uk](http://www.visitbraintreedistrict.co.uk)  
[www.facebook.com/visitbraintreedistrict](https://www.facebook.com/visitbraintreedistrict)  
[@visitbraintreedistrict](https://www.instagram.com/visitbraintreedistrict)

BRAINTREE  
STREET  
MARKET

## Our popular monthly Braintree street markets are back

Stallholders at our eclectic street markets sell everything from African-inspired casual clothing and handmade crochet toys to artisan chilli jam and hot Mexican street food.

**Saturday 29 October**

**Saturday 19 November**

**Saturday 3 December**

**Saturday 17 December**

"It is great to see our vision for the town centre taking shape and see the new pedestrianised area being used for the street market. The street market was originally designed to boost our local traders and showcase our local producers and it continues to go from strength to strength, bringing footfall to the town centre and also driving visitors to our high street businesses".

Cllr Tom Cunningham,  
Deputy Leader and Cabinet Member for Economic Growth



[@braintreestreetmarket](https://www.instagram.com/braintreestreetmarket)



# Attracting businesses and creating jobs



British Offsite at Horizon 120, Great Notley

Horizon 120, a 65-acre employment site just off the A131 in Great Notley, is well on its way to becoming an exemplar business park offering modern, flexible business accommodation, energy efficient buildings, amenities and facilities and best in class fibre optic connectivity.

Our investment into the infrastructure and our collaboration with partners has unlocked the business park to investors and businesses. The sheer number of buildings currently under construction shows how our investment is paying dividends.



**“We are seeing significant investment from businesses outside the district who want to be part of something special and with that investment comes quality jobs and employment opportunities for people local to the area.”**

Cllr Tom Cunningham, Deputy Leader and Cabinet Member for Economic Growth

Several well-established firms will soon be moving to the future-proofed site, bringing jobs and opportunities with them into the district.

People working at Horizon 120 will benefit from views over open countryside, paths and jogging trails linking to the Great Notley Country Park.



The Plaza at Horizon 120, Great Notley

## New business centre is open for business

**The Plaza**, our new enterprise and innovation centre, has opened for business.

The three-storey complex includes:

- Private offices
- A co-working space with desks for individuals as well as businesses
- Shared meeting rooms and seminar rooms
- Conference and event spaces
- Café area.

The centre will help start-ups and small businesses innovate, develop and grow and also create jobs for locals.

## The £14.7 million business centre

is funded in part by the Government's Getting Building Fund through the South East Local Enterprise Partnership and Essex County Council.



[www.theplazacentre.co.uk](http://www.theplazacentre.co.uk)

# Supporting the evolution of our town centres

**We are supporting the evolution of our town centres through our investment projects, street markets, shop local campaigns and activities.**

Our investment into the development of new apartment homes, healthcare facilities and services at Victoria Square in Braintree and the creation of a safe, car-free and pedestrian only zone, which is being used and adapted to host large events and markets, is increasing the number of visitors and changing the structure of our town centre for the better.

The increase in footfall is generating trade for existing shops and businesses and is the beginning of a transformation which is hoped to pull in new businesses into the town centre too.

Over the past year, we have also encouraged residents to shop local, improved the look and feel of shop fronts and organised family events and activities in a bid to increase footfall in Braintree, Halstead and Witham.

## Over £700,000 has also been invested

to make improvements to the town centre environment in Witham and Halstead and the plans are continuing to move forward.

Our long-term plan is to create thriving centres where people can live, work, visit and play. The more people there are running errands around town, visiting the street markets and new amenities, the more local businesses and the local economy will benefit.



[www.locatebraintreeandwitham.co.uk](http://www.locatebraintreeandwitham.co.uk)



**Locate**  
Braintree District





# Strengthening Communities

## Cycle Routes

We are lucky to have a largely rural district with beautiful villages and views, making it a perfect place to enjoy bike rides and walks. We've shared some of the best cycle routes for under and over 10s as well as some heritage trails for you to enjoy as a cheap and healthy day out.

[www.visitbraintree.co.uk/explore/countryside/cycling](http://www.visitbraintree.co.uk/explore/countryside/cycling)



## Cycling Strategy

Our vision is to make our district a leader in cycling provision, making it safer and encouraging more people from a range of backgrounds to cycle more frequently. View our full Cycling Strategy via: [www.braintree.gov.uk/cycling-strategy](http://www.braintree.gov.uk/cycling-strategy)



## Why I cycle for leisure

**Stuart Everitt** from Black Notley enjoys cycling for leisure, both alone and with his children across the district.

Sometimes I like to get out on the bike on my own, everybody needs time to themselves mentally to think and other times it's just great fun to get out with the kids. There are no distractions, no iPad, you actually get a chance to properly talk to each other. As soon as I sit on the saddle, I stop thinking about the day-to-day



– it just allows my mind to wander and just escape and when the countryside's as good as this, it doesn't get any better. Don't aim to enter the Tour De France next year, it's about going out and enjoying yourself.

# A new chapter for the future of housing

**How people live and work is changing, as well as our district having a growing population of over 8,000 people since 2011.**

This is why considering the housing challenges we face is crucial in delivering for the future, to meet the needs of local people and ensuring good quality homes to help tackle housing shortages and issues of affordability.

Earlier this year we adopted our Local Plan which sets out the number of new homes needed, where they should be located and the supporting infrastructure that they need between now and 2033.

It also considers issues such as sustainable travel, community facilities, retail, leisure, access to green spaces and play spaces, all of which are critical to creating well designed and functioning places for residents. We also include planning policies we use to decide planning applications, and settlement boundaries for our towns and villages to protect green spaces.

Through our planning policies, we require at least 30% of all new built homes to be affordable homes to meet the needs of local people – a good mix of sizes, types and tenures.

Having a Local Plan in place means we have more control over what development is delivered and supports with protecting the district against inappropriate, unsustainable and poorly designed developments.

[www.braintree.gov.uk/localplan2033](http://www.braintree.gov.uk/localplan2033)

Sign up to our free planning email newsletter for the latest news and information: [www.braintree.gov.uk/tellmemore](http://www.braintree.gov.uk/tellmemore)

**We always welcome feedback on how we can improve our planning services to you. Please do share your feedback via our customer satisfaction survey at the end of the magazine.**

## Section 106

Developers are often required to put new community facilities on their development and also contribute funds, under Section 106 (S106) agreements, to put towards the costs of providing extra community and social infrastructure as a result of the impact of a new development not on their site. These contributions are the responsibility of the relevant authority to spend (for example, highways is Essex County Council and health is the NHS). Whilst Braintree District Council can encourage these authorities to spend their financial contributions, we do not control precisely how or when these other authorities spend them.



**Climate change and sustainability are considered for all developments**

to safeguard our environment, including policies to protect trees and biodiversity, managing flood risk and making homes and buildings more energy and resource efficient.





# Community Engagement



## YOU SAID...

You wanted to feel safer in your community, have access to funds for community projects, information about local activities and stronger communities to support the vulnerable.

## WE DID...

Update our Community Safety Partnership Action Plan, applied and obtained a Safer Streets grant, continued the Councillor Community Grants and held Community Catch Up events with partners to signpost to local activities and support.

We have loved getting out and meeting so many of you this year at events across the district such as our Community Catch Up events. They've provided an opportunity to give you information about local services, activities and support across the district, as well as our pop-up living rooms that invited people to join us for a chat and a cuppa for Loneliness Awareness Week.



## Braintree Male Voice Choir benefits from Councillor Community Grant



Our community grant scheme gives funding to groups and organisations to support local projects and initiatives that benefit the people of Braintree District.

One community group that has benefitted is Braintree Male Voice Choir who are celebrating their 50th anniversary this year, and looking to recruit new members after receiving a Councillor Community Grant towards recruitment.

Rehearsals  
Wednesdays  
at 7.30pm  
St Peter's Church Hall,  
Braintree,  
CM7 9AR



Ron Fosker, Secretary of Braintree Male Voice Choir, said:



The choir has been going since 1971 and we hope to see it continue, but we need to recruit new members to make that possible.

This funding will help us promote the choir and hopefully encourage people to join us. It's a great way to make friends and there is good evidence that singing is beneficial for both physical and mental health.



Further information is available from  
Ron Fosker on 01376 512582  
or [rfosker@btinternet.com](mailto:rfosker@btinternet.com)

To find out more and apply for  
a Councillor Community Grant visit:  
[www.braintree.gov.uk/community/councillors-community-grant-scheme](http://www.braintree.gov.uk/community/councillors-community-grant-scheme)

## Making Braintree district a safe place to live

Braintree District Council's Street Scene Protection Officers have been working in collaboration with Essex Police to deal with issues of anti-social behaviour and nuisance throughout the Braintree District.

Essex Police and Braintree District Council are working together to provide a joined-up approach identifying any potential offenders and provide a service to the residents of the Braintree District.

Recently Braintree District Council and Essex Police Fire and Crime Commissioner, in partnership with Fusion Lifestyle, Eastlight Community Homes, CARA, Witham Town Council and Essex Police, have successfully secured over £297,000 of safer street funding to improve public safety in Witham town centre, match-funded by the Council. Activities will include installing new CCTV cameras and landscaping improvement to increase visibility along pathway, alleys and access routes.

**Report anti-social behaviour to a housing association or landlord if you are a tenant**

**Essex Police:** 101 for non-emergencies

**Victim Support:** 08 08 16 89 111

**Braintree District Council:** [communityservices@braintree.gov.uk](mailto:communityservices@braintree.gov.uk) or 01376 552525

**Report a noise complaint**

[www.braintree.gov.uk/advice-environment/report-noise-nuisance](http://www.braintree.gov.uk/advice-environment/report-noise-nuisance)

01376 552525





# How satisfied are you?

## with Braintree District Council

Your feedback is important to us so we know how we are doing - whether you are satisfied with the main services we provide and if you think we are providing value for money.

### 1 How satisfied are you with your local area as a place to live?

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied
- ☐ Neither satisfied nor dissatisfied

### 2 Overall, how satisfied are you with the way Braintree District Council runs things?

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied
- ☐ Neither satisfied nor dissatisfied

### 3 How satisfied are you with each of the following main services provided by Braintree District Council:

#### 3a Keeping our District clear of Litter?

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied
- ☐ Neither satisfied nor dissatisfied

### 3b Recycling & Waste Collections?

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied
- ☐ Neither satisfied nor dissatisfied

### 3c Parks and Open Spaces?

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied
- ☐ Neither satisfied nor dissatisfied

### 3d Do you use the Council's leisure facilities? If so are you...

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Do not use Sports/Leisure facilities

### 4 To what extent do you agree that Braintree District Council provides value for money?

- ☐ Strongly agree
- ☐ Tend to agree
- ☐ Neither agree or disagree
- ☐ Tend to disagree
- ☐ Strongly disagree
- ☐ Don't know

### 5 How informed do you feel about the services available from Braintree District Council?

- ☐ Very informed
- ☐ Fairly informed
- ☐ Fairly uninformed
- ☐ Very uninformed
- ☐ Neither informed nor uninformed

### 6 Would you like to receive text messages about service updates, bank holiday bin collections, special announcements, offers and customer feedback requests?

- ☐ Yes, I am happy to receive text messages from the Council
- ☐ No, I do not wish to receive text messages

\*If yes, we will need a few details from you to register you for the service. Please make sure you supply your house number/name, postcode and mobile phone number.

### 7 Braintree District Council produces email updates on a range of topics you can choose from, e.g. job alerts, refuse & recycling, planning, events and news. Would you like to sign up for this service?

- ☐ Yes
- ☐ No

\*If yes please supply your email address in box on the right. (You can opt out at any time)

### 8 Do you find this magazine useful?

- ☐ Yes
- ☐ No

Please add any additional comments below.

### 9 What information do you feel you want/need from Braintree District Council?

So we can analyse the data, as a minimum, please let us know which town/village you live in.

House number/House name:

Town/Village:

Postcode:

\*Email:

\*Contact Number:

Gender: ☐ Male ☐ Female  
☐ Prefer not to say

Age group: ☐ 16-24 ☐ 25-44  
☐ 45-64 ☐ 65-79  
☐ 80+ ☐ Prefer not to say

Date:

You can complete this survey online  
[www.braintree.gov.uk/css2022](http://www.braintree.gov.uk/css2022)

## DATA PROTECTION

Braintree District Council is a data controller for the purposes for data protection. Some of the details you provide on this form may be personal data, which will be stored and used by the Council in relation to this project. For further details on how your information is used, how we maintain the security of your information and your rights, including how to access information we hold on you and how to complain if you have any concerns about how your personal details are processed, please visit [www.braintree.gov.uk/privacy](http://www.braintree.gov.uk/privacy). By completing this form, you are providing your consent for the Council to store and use the personal data you have provided.

Thank you for taking the time to complete this survey.

Please return to Freepost plus address below (no stamp necessary):

Freepost plus RTHE-ABHH-BUUA,  
Marketing & Communications Team,  
Braintree District Council, Causeway House,  
Braintree, Essex, CM7 9BR



# Don't waste your dough



The average Essex household wastes  
£60 a month by throwing away food  
that could have been eaten

To save food and money, visit [lovesessex.org/foodwaste](https://lovesessex.org/foodwaste)

