

IMPACT ASSESSMENT

This should be carried out during the development stage of a new project, strategy, policy or service or when you are reviewing an existing project, strategy, policy or service.

By understanding and meeting people’s differing needs we can provide more effective services.

Name and brief description of project, strategy, policy or service being assessed

To increase the fares to services users of the Community Transport Scheme

Information used to analyse the impact on people affected by the project, strategy, policy or service

State who will be affected, the relevant information you are using to assess how it will affect them, note any relevant consultation, surveys, etc.,

Users of Community Transport which include those who are elderly, vulnerable, disabled, isolated, have mobility difficulties or who are unable to access conventional public transport will be affected by an increase in fares.

The fare structure was bench-marked against neighbouring services and the proposed increase will bring costs in line with these other schemes.

A consultation process was undertaken in December 2013 asking the opinion of services users around a proposed fare increase.

At the same time as the consultation was implemented a customer satisfaction survey was also undertaken

Use the information above to assess the impact of your project, policy, strategy or service on people from the following protected groups: (these are defined by the Equality Act 2010)

Protected Group		Positive Impact/ Benefit	Negative Impact/ Disadvantage	Explanation – State how
Age	Children 0-16	y		The service will continue, will remain subsidised and affordable to all and this has been substantiated by the member Survey where of the 33% who responded, only 8% expressed any negative views regarding the increase.
	Young People 17-25	y		
	Ages 26-59	y		
	Older People 60+	y		
Disability Include disabled people and/or carers	Blind/Partially Sighted	y		
	Deaf/Hearing Impaired	y		
	Wheelchair user/mobility difficulties	y		
	Learning Difficulties	y		
	Mental Health Difficulties	y		
Gender	Men	y		
	Women	y		
	Transgender	y		
	Pregnancy & Maternity impact	y		
	Marriage & Civil Partnership	y		
Race	White	y		
	Asian	y		
	Black	y		
	Mixed Dual Heritage	y		
Religion/Belief	Buddhist	y		
	Christian	y		
	Hindu	y		
	Jewish	y		
	Muslim	y		
	Sikh	y		

	Other – please specify			
Sexual Orientation	Lesbian Gay men Heterosexual Bi-sexual	y		
Other (optional)	Use to define Impact on any groups specific to this Strategy, Policy or Function not listed above.			

If you identified any negative impacts above then either:

(a) Your proposal, policy or service is treating people from a protected group above less favourably because of their age, disability, gender, race, religion, or sexual orientation

or

(b) Your proposal, policy or service is intended to treat everyone equally but, unintentionally, people from a protected group above can be particularly disadvantaged or treated less favourably than other others

PLEASE TICK WHICHEVER APPLIES

If you ticked (a) this is direct discrimination, which is illegal and you cannot proceed

If you ticked (b):

- 1. Can any negative impacts be minimized or removed? If so state what changes you will make.**
- 2. If you cannot minimize or remove negative impacts they must be justified and you must state your justification**

n/a

If you identified any positive impacts is there anything further you can do to increase or extend the positive benefits? If so state what changes you will make

Completed By: Tracey Corcoran

Approved By (Senior Manager)

Service: Community Transport

Date : 24 January 2014

Each service should retain the signed copy of the Assessment.

An electronic copy should be sent to angve@braintree.gov.uk for publication on the Council's website – this is a requirement to ensure that we meet our statutory duties under the Equality Act 2010.