

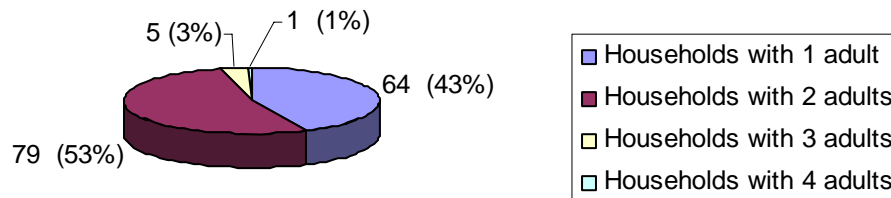
The Parkfields Estate, Halstead Community Options Study

Survey responses

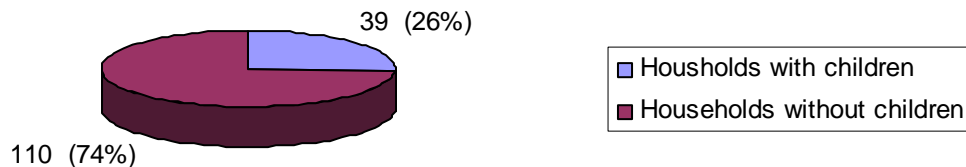
In January 2009, 545 questionnaires were delivered to households on The Parkfields Estate, Halstead. 151 were returned; 149 were completed and 2 not completed. The household response rate is 27%

Households

Details of the 149 households that responded:



(A total of 241 adults responded to the questionnaire)



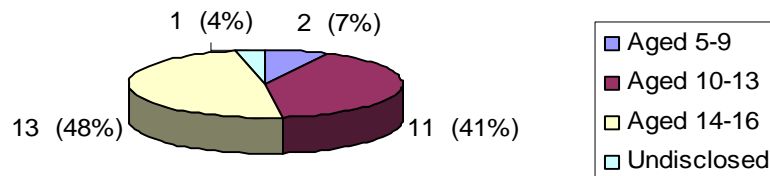
Details of the 39 households with children aged 16 and under:

Number of households with:	Number of children	
1 child	18	18
2 children	16	32
3 children	4	12
4 children	1	4
	39	66

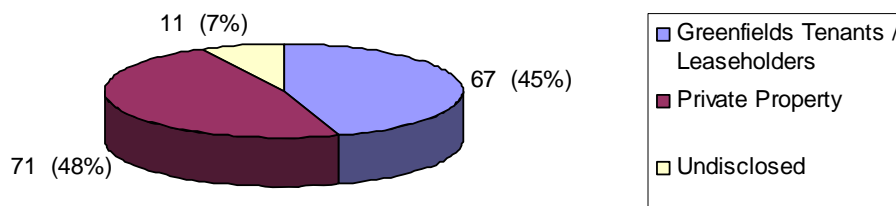
Ages of the 66 children

Age	Totals
0-4	23
5-9	14
10-13	13
14-16	16
	66

27 young people completed the youth questionnaire:



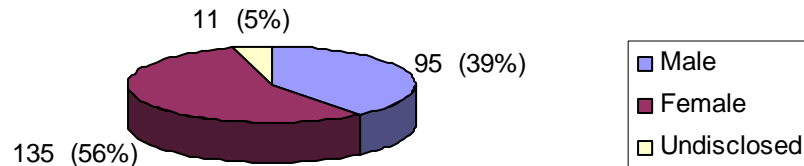
11 out of the 13 young people (85%) aged 10 to 13 completed questionnaires, as did 13 out of the 16 young people (81%) aged 14 to 16.



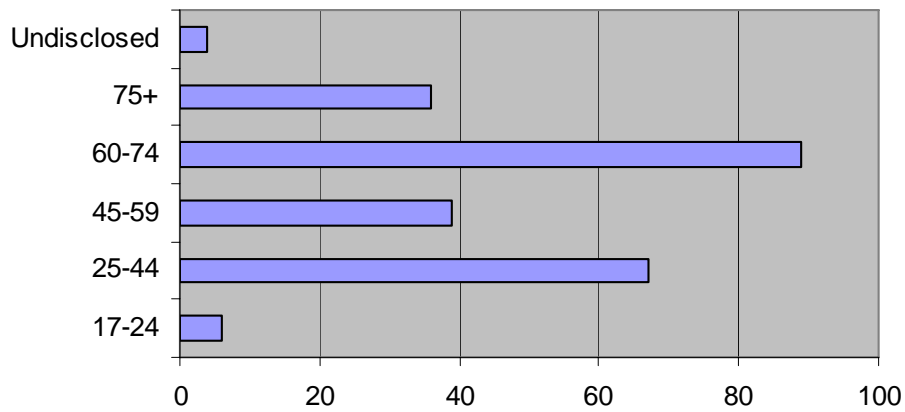
Adult Questionnaire

241 adults responded to the questionnaire

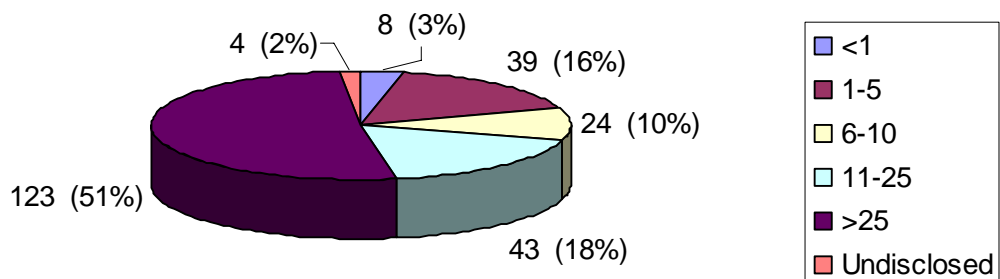
Question 19 - Gender



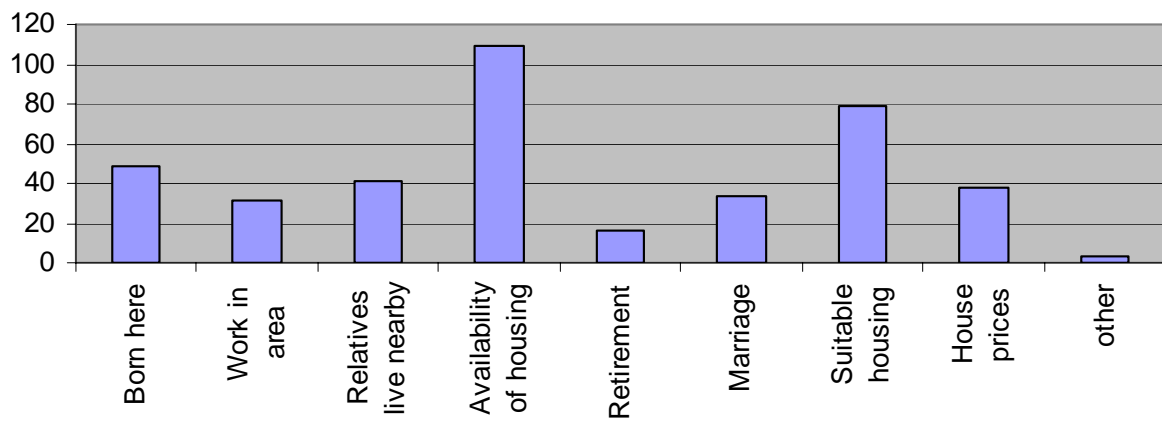
Question 19a - Age



Question 20 - How many years have you lived in the area

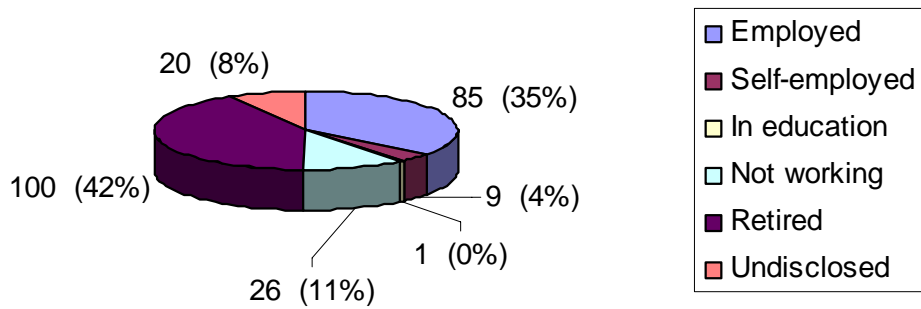


Question 20 - Why did you choose to live in the area

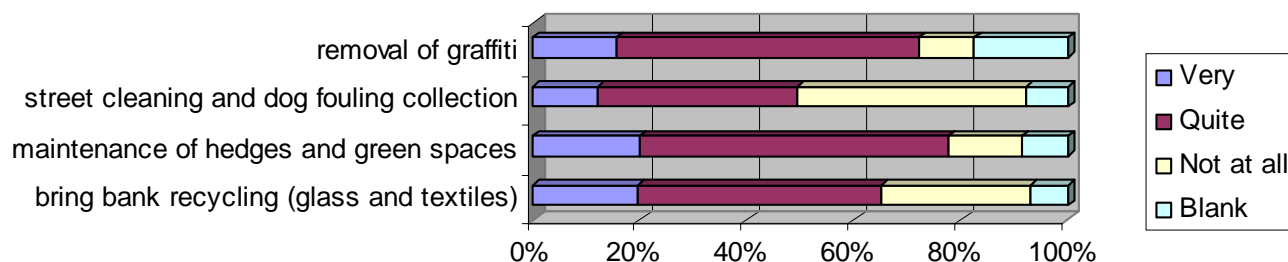


The three 'other' reasons given were schools (2), garden (1).

Question 22 - Are you



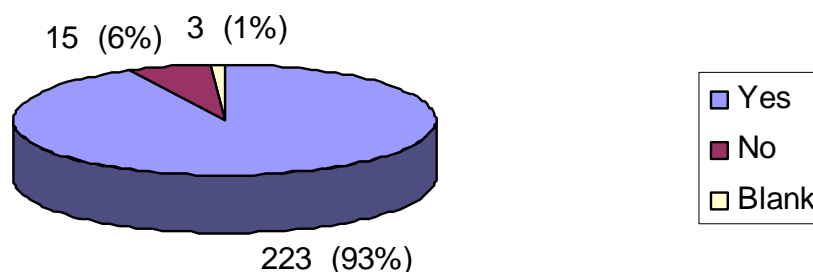
Question 1 - How satisfied are you with the following



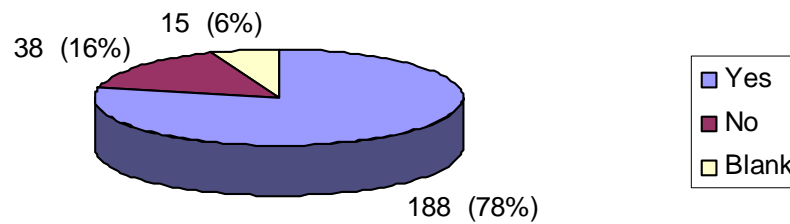
Question 1 - Summary of the 75 comments:

Number of comments	Topic
27	Dog mess
27	Glass and Textile recycling banks (Abels Road suggested)
8	Litter
3	Street Cleaning
3	Grass Cutting
2	Hedge Cutting
2	Satisfied
1	Green spaces
1	Special collections of large items
1	Cars parked on grassed areas

Question 2 - Do you support the prosecution of dog owners



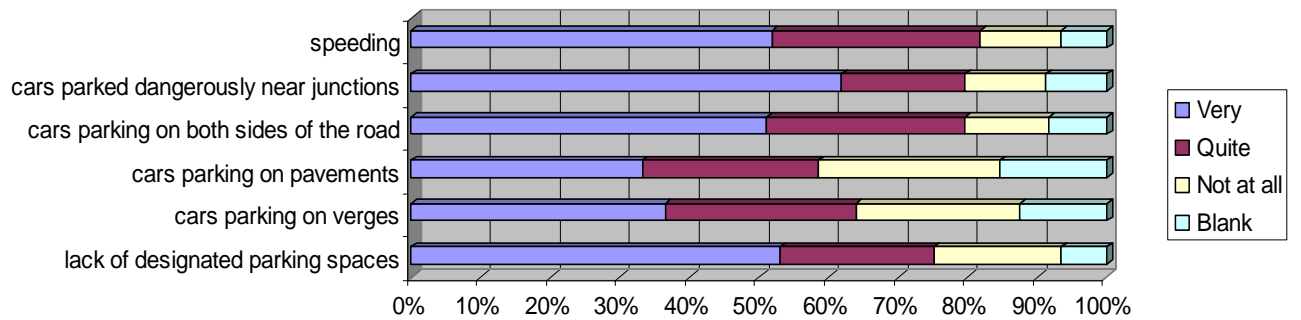
Question 3 - Are there particular roads and footpaths where dog fouling is a problem



Question 3 - Summary of the 196 locations mentioned:

Number of comments	Location
48	White Horse Avenue
20	Abels Road
19	Ronald Road
18	Path from Ronald Rd to Co-op path
10	Around the Co-op
10	Everywhere
8	Conies Rd
8	Parker Way
7	General comments on dog fouling
5	Footpath by the allotments
5	Mitchell Avenue
5	Path from Holmes Rd to Co-op
5	Path from Mount Pleasant to Ramsey Rd
4	Holmes Rd
3	Playing fields
3	Tidings Hill
3	Walkway between Conies Rd and Grange Close
2	Link Rd
2	Lock Rd
2	Path from Manors Green to Ronald Rd
2	Path from Ramsey Rd to Mitchell Ave
1	Kings Rd
1	Oak Rd garage area
1	Path from White Horse Avenue to Tidings Hill
1	Path to the garages
1	Between Ronald Road and Tidings Hill
1	Ramsey Road
1	Walkway between Conway Close and Oak rd

Question 4 - How much of a problem are the following

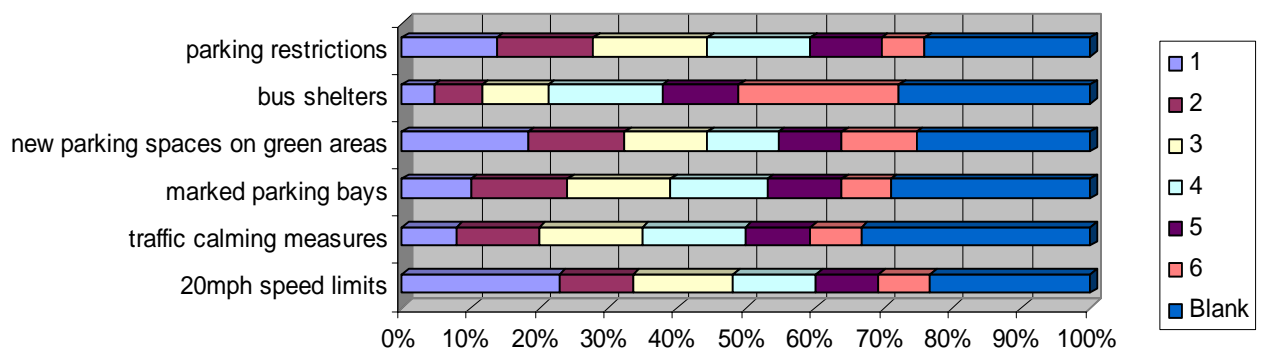


Question 4 - Summary of the 147 locations mentioned:

Number of comments

Number of comments	Location
43	White Horse Ave (including speeding 13, parking 12)
25	Ronald Rd (including speeding 4, parking at junctions 8)
18	General comments about parking and speeding
13	Abels Rd (including speeding 4, parking 1)
10	Conies Rd
8	Holmes Rd
7	Ramsey Rd
5	Mount Hill
4	everywhere
4	Tidings Hill
3	Link Rd
3	Parker Way
2	Lock Rd
1	Blamsters Crescent
1	Juniper Close

Question 5 - What priority is each of the following



Question 5

Other suggestions were:

- Yellow lines (3)
- Dropped kerbs at an affordable price (1)
- Parking permits (1)

Comments in opposition of the suggestions

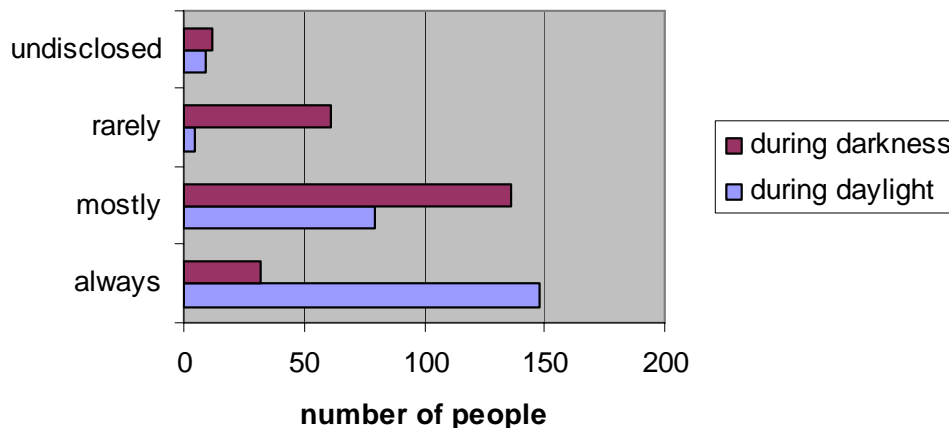
- The green areas should not be used for parking spaces (2)
- No bus shelters - they would be vandalised (1)

Question 6 – Have you any other comments on traffic and parking issues

Number of comments

Number of comments	Comment or suggestion
18	General dissatisfaction with parking
6	Parking bays needed, some grassed areas may need to be used
6	Speeding
5	Dropped kerbs should be affordable
4	Parking at junctions
3	Ban large vehicles
3	Bus route difficulties
3	Parking offence enforcement
2	Problems with Co-op delivery vehicles
2	Disabled parking difficulties
2	Protect grass verges
1	Garages should be used more effectively
1	Parking at bus stops
1	Parking on pavements
1	School drop off points are needed

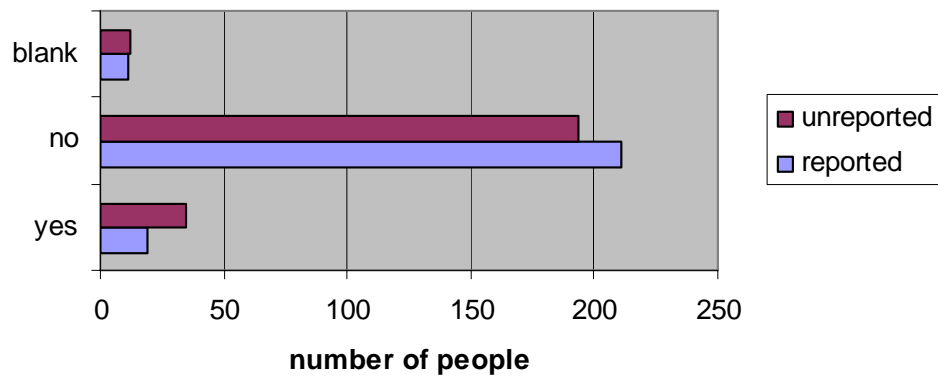
Question 7 - Do you feel safe



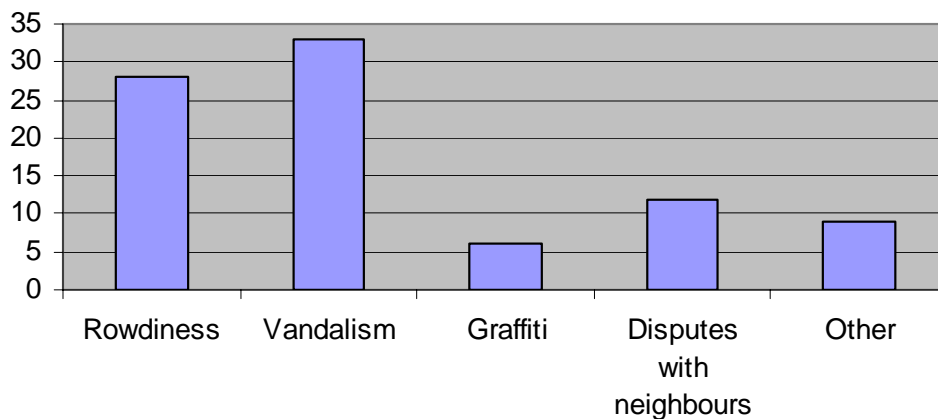
Question 7a – Are there any particular unsafe areas

Number of comments	Location
21	Around the Co-op
11	At the Park
11	Unlit alleys
9	Anywhere at night
7	Footpath by the allotments
3	Groups near the Baptist Church
3	Everywhere
2	Garage areas
1	Flats
1	Near high hedges
1	White Horse Avenue

Question 8 - Have you been a victim of anti-social behaviour

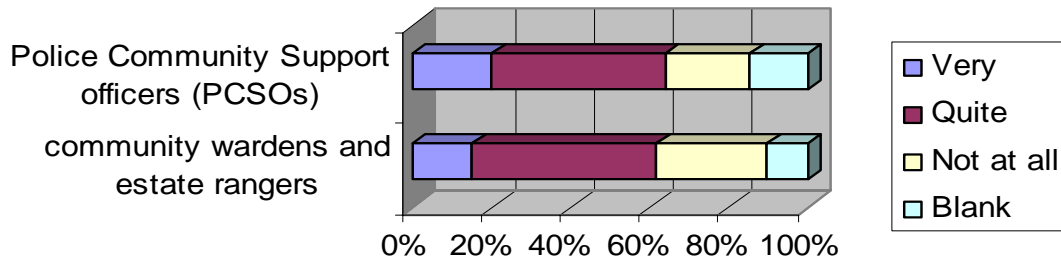


Question 8a - If yes, what type was it



Others: Criminal damage(3), Noise(2), Ball games(2), Theft(1), Trespass(1)

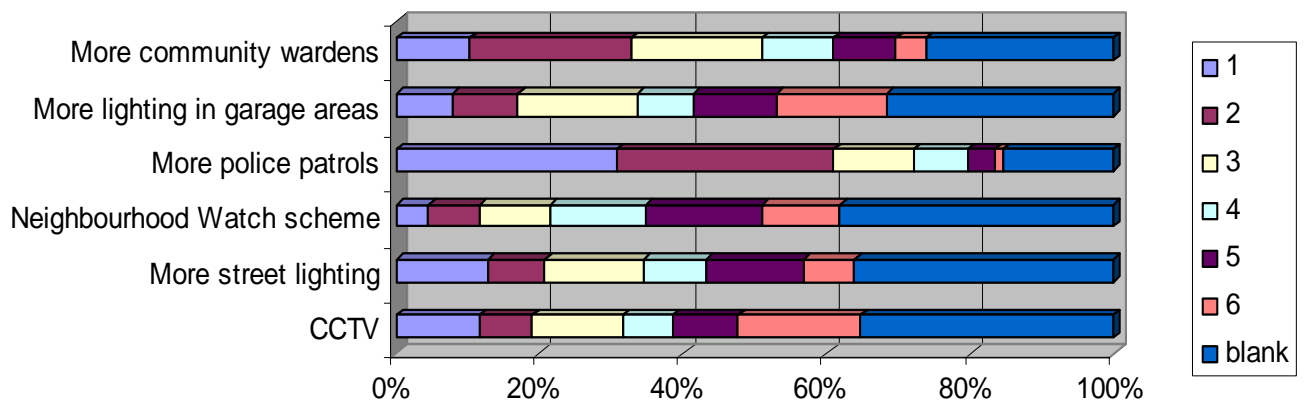
Question 9 - How satisfied are you with the following



Question 9 - Summary of comments

Number of comments	Details
24	Have not seen them / do not see often
19	Need more visible presence and patrols, especially at night
8	They do not have sufficient powers / not effectively dealing with issues
8	Received good service
4	Do not know who they are; need more information
1	Need parking enforcement

Question 10 - What priority is each of the following



Question 10

Other suggestions:

- Contact details for PCSOs, Estate Rangers and Community Wardens
- Dedicated phone line to report anti-social behaviour incidents

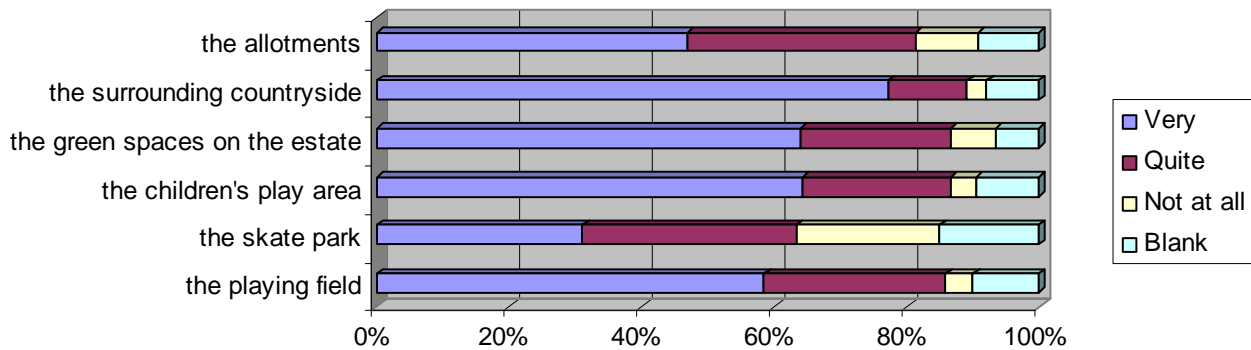
Locations for CCTV

- Around the Co-op (7), Park (2)

Locations for lighting

- Garage areas (7), Unlit alleys (3), Repair lights in Holmes Rd (2), Blamsters Crescent (1), Link Rd (1), near allotments (1), the park (1)

Question 11 - How important are the following facilities

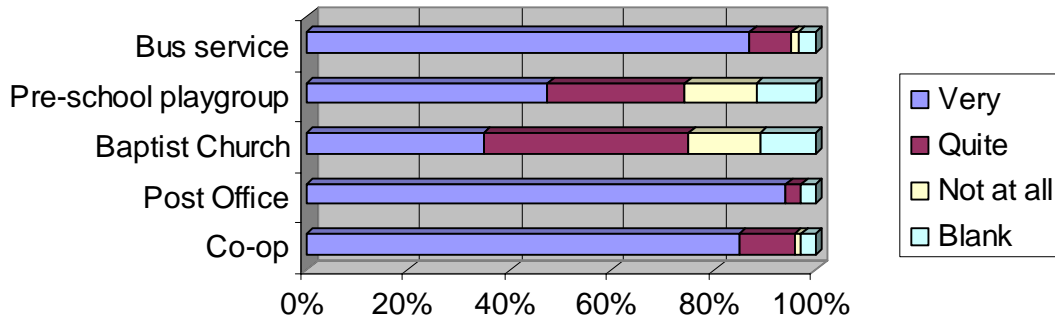


Question 12 –Comments on how these facilities could be improved

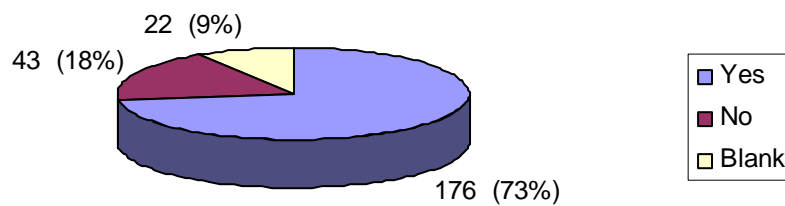
Number of comments

- | Number of comments | Details |
|--------------------|--|
| 12 | Maintenance of park and green spaces |
| 6 | Park warden / supervision |
| 5 | Play equipment and activities for teenagers |
| 4 | Improved play equipment |
| 4 | Protect green spaces |
| 3 | Policing |
| 3 | Satisfied with facilities |
| 3 | Security at allotments |
| 2 | CCTV at the park |
| 2 | Better communication |
| 2 | Make the park more accessible – path and gates suitable for pushchairs |
| 2 | Youth centre |
| 1 | Dogs kept on leads at the park |
| 1 | Lock the playing field gates at night |
| 1 | Remove the skate park |
| 1 | Use some green space for car parking |
| 1 | Youth shelter in park |

Question 13 - How important are these local services



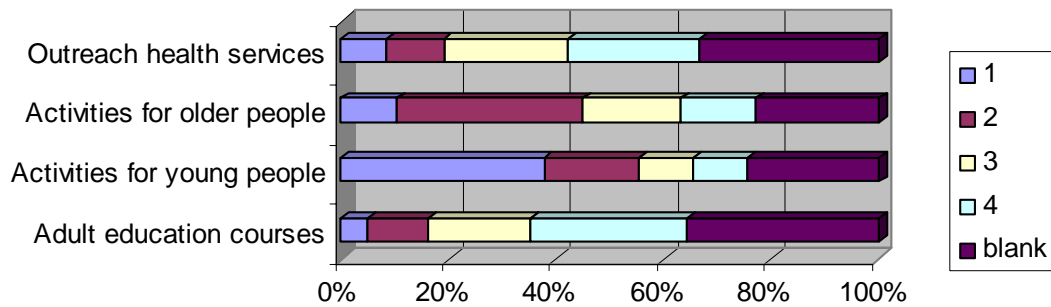
Question 14 - Would you support the development of a community centre



Number of comments

- | Number of comments | Detail |
|--------------------|--|
| 19 | It would benefit all ages of the community |
| 11 | Depends where built and how managed |
| 5 | Local meeting facility is needed |
| 4 | Fears that it would be vandalised and attract problems |
| 3 | General comments about other halls |
| 2 | Would need community support to be successful |
| 2 | Not needed |
| 1 | Concerns over costs |
| 1 | Would need to be run and maintained properly |

Question 15 - What priority is each of the following



Other suggestions:

- Citizens Advice Bureau or similar
- Dog training
- Internet access / café
- Social events to bring the community together
- Sporting activities

Question 16 –Comments on services in the area

Number of comments	Topic
14	The Shop & Post Office are important and highly valued
11	Services are generally good
8	Bus service is important and highly valued
8	Services can be improved (shopping 2, clubs for teens 1)
5	Cleanliness of estate is important for local pride
2	A Hall is needed
2	Parking needs to be improved
2	Frequency / reliability of bus service can be improved
1	Refuse bins left out
1	Recycling / refuse collection frequency
1	Flowerbeds are appreciated
1	Fruit trees would be welcome
1	Greenfields service is good
1	Park is important and valued
1	Playgroup is important and valued
1	Road drainage needs improvement
1	Services are in town and taxis are expensive
1	Telephone boxes out of order
1	Weekend bus service is needed

Question 17 – State one thing that would make your life better

The top five were:

Number of comments	Topic
14	Improve Parking
13	Improve Cleanliness (dog mess and litter)
7	Control Traffic (speed, heavy vehicles etc)
5	More social activities
5	Improve lighting

Question 18 – Any other comments

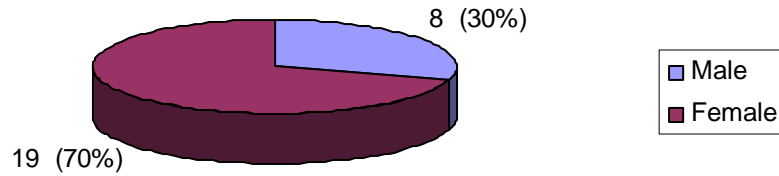
Number of comments	Topic
6	Litter and scruffiness of the estate
5	The Community Options Study and its effectiveness
4	Anti Social Behaviour
3	Dog control and dog fouling
2	Drainage
2	Feeling safe
1	Setting up a business
1	The cost of dropped kerbs
1	Actions not being followed through
1	Condition of grass verges
1	Lack of road gritting
1	Need for a community hall
1	Essential housing maintenance
1	Like living here
1	Improvements to the park
1	Parking
1	Speeding

The comments are listed in the detailed report

Youth Questionnaire

27 young people responded to the questionnaire

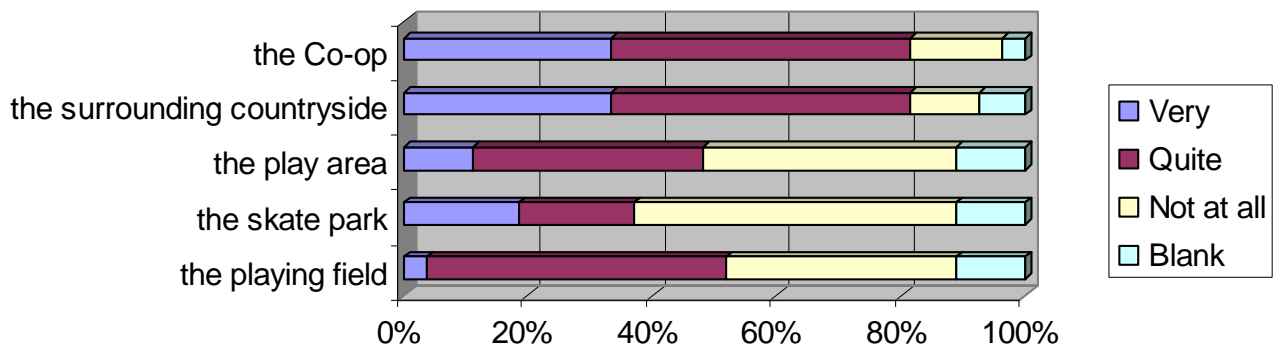
Question 1 - Gender



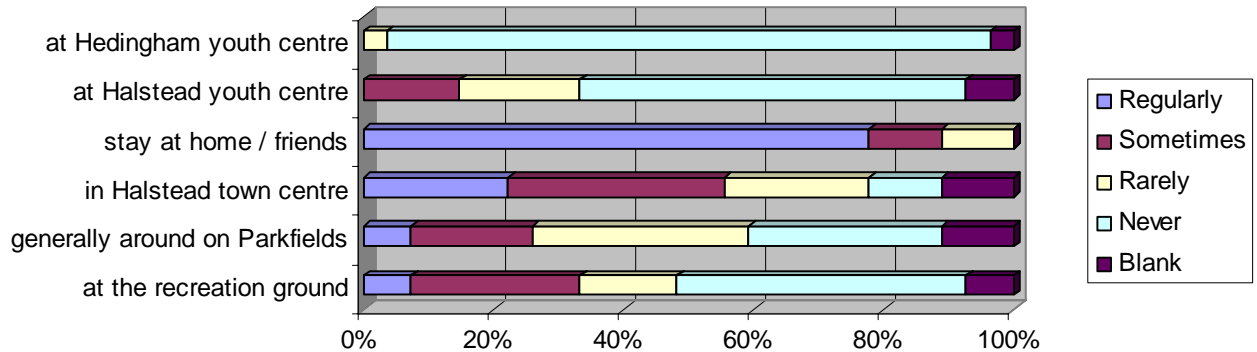
Question 2 - Age

Age	Number of responses
8	1
9	1
10	3
11	4
12	1
13	3
14	2
15	7
16	4
Undisclosed	1

Question 3 - How important to you is the following



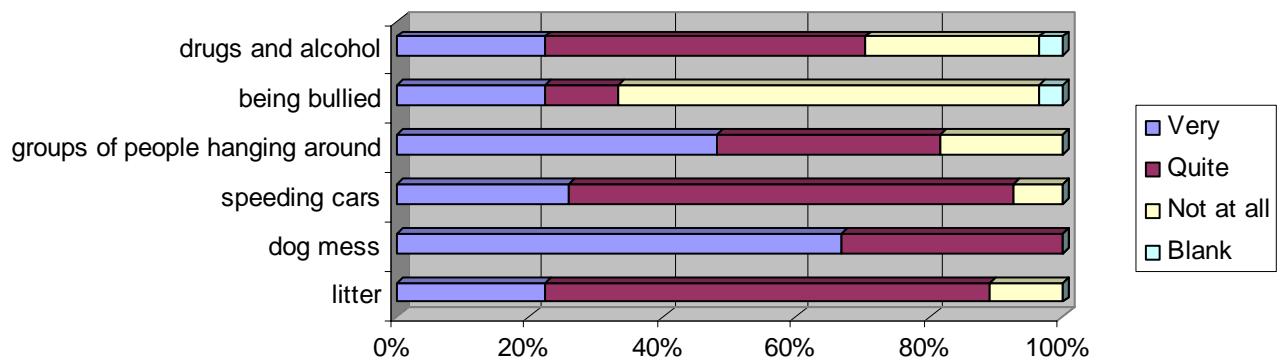
Question 4 - How do you spend your spare time



Other places:

I go out on my moped with a friend 3 or 4 times a week, Colchester, Earls Colne, Sudbury, Freeport

Question 5 - How big a problem are the following



Question 5 – comments about specific problems

- The estate has a lot of problems with dog mess, litter and children hanging around who don't go to school. Need more street lamps (in the parks)
- Groups of people do hang around down the town and can be intimidating at times
- Weekend evenings have a lot of kids hanging about but never other then that
- Seen older kids drinking over at the skate park.
- White Horse Ave - dog mess everywhere
- People assume if there is a group of young kids they mean trouble but that isn't always the case

Question 6 – How could facilities at the recreation ground be improved

- Tidy the park up and more things for kids to go on
- Have a park warden
- Make it so I feel safe with my friends
- Have updated equipment /resources have frequent community watch officers overlooking for child safety
- Stop big kids hanging around looking scary
- Patrolled more often
- More facilities instead of just a skate park
- They could have an adventure playground and a rock wall
- No dog poo, litter and graffiti
- Better stuff
- Better skatepark equipment to include more grind rails another half pipe, more benches to sit on
- improve skate park and more equipment

Question 7 – If it were possible to have a community centre, what activities would you like to see

- More things for kids to do, there is nothing up here for us to do
- Snooker. Pool. Darts
- Music and dancing
- Teenager based clubs
- Youth Centre
- No community centre
- Art and craft
- Table tennis, pool table, computer for revision.
- Fun activities different types of sports
- Aerobics, fitness
- Treasure hunts and adventures
- Disco and parties, computer games
- Book clubs, dance classes
- Snooker table, tennis table, computer suite something to do when wet
- Sport, music, being creative
- Dancing. I don't think I would go alone but I know a lot of people in this area would have
- I would like an air hockey board and arcade area some toys for boys and girls and games

Question 8 – State one thing that would make your life better

- Feeling safe
- To feel safe whatever time I go out during day or night
- Safer environment using community watch officers on hand in case of emergency.
- Stop fast cars down my road which is White Horse Ave which killed my cat.
- people who have just passed there driving tests to slow down
- Free bus fares for children like it is in London.
- the hopper bus service is brilliant we can catch a bus to and from school
- less dog mess and better facilities
- more to do when me and my friends go out
- More activities for children over 10
- A lot more things for us to do then kids wouldn't hang around the shop and make it hard for us
- somewhere to go at night or more activities, get rid of chavs
- cheap gym membership/ local cinemas
- having somewhere to hang around

Question 9 – Any other comments

- Speed bumps in White Horse Ave so I can cross the road safely to see my friends.
- Please put some litter bins onto White Horse Ave - there aren't any