

WRITTEN QUESTIONS – OCTOBER 2008

No	Date received & 9 wkg/day target to respond	Question by	Response from	Sent to Cllr	Published
1	<p>Received 22nd October 2008</p> <p>Target response by 4th November 2008</p>	<p>Councillor E R Lynch</p> <p>On numerous occasions prior to transfer of the Housing Stock to Greenfield's Housing the question was raised regarding Estate Inspections.</p> <p>It was felt that if these were to be held on a mix of Saturday, week day and week day evening (during Summer months) then Councillors with a day job would be able to attend.</p> <p>This would have the added benefit of the inspection to meet with all types of residents.</p> <p>On every occasion promises were made post transfer that these inspections would take place. It was not included in the Offer Document as it was felt it was unnecessary, as undertakings had been given.</p> <p>I have to report these variations of timing have not happened.</p> <p>Will the relevant Cabinet member please take this up with Greenfield's Housing and ensure this promise is carried out?</p>	<p>Councillor Mrs Schmitt, Cabinet Member for Communities & Housing</p> <p><i>The following response has been received from Sandra Crosby, Director of Housing, Greenfields:-</i></p> <p>A planned programme of estate inspections has already been publicised to residents up until the end of the financial year which is available on the website.</p> <p>Residents are actively encouraged to attend these inspections and have been doing so along with ward councillors in some instances. In addition staff wear high visibility jackets during these inspections so that they are easily identifiable.</p> <p>Greenfields recognise that estate inspections are a valuable tool in ensuring excellent housing management standards are achieved. However, we recognise that we need to develop the inspection process further in terms of ways in which we can both involve residents and feedback on actions/progress identified afterwards. This will include being flexible and responsive to the needs of residents.</p> <p>Greenfields will be recruiting 3 additional estate managers to work in the tenancy and estate management specialism and expect to have new staff in post from January 2009 which will enable</p>	03/11/08	03/11/08

			<p>Greenfields to be more effective in managing tenancies and estates alike. Their terms and conditions will be more flexible so that evening and occasional Saturday working will be possible. I am not aware of any requests being refused for estate inspections to be carried out outside normal working hours from residents, councillors or other stakeholders.</p> <p>Clearly health and safety is a factor that will have to be considered when any request is made</p> <p>In terms of monitoring progress with the estate inspection process, a quarterly report is being produced for the CGG so that they can monitor performance and progress.</p>		
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Last updated 3rd November 2008