

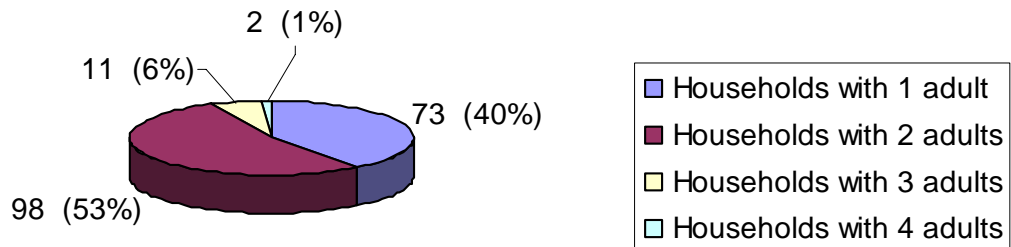
The Humber Road Estate, Witham Community Options Study

Survey responses

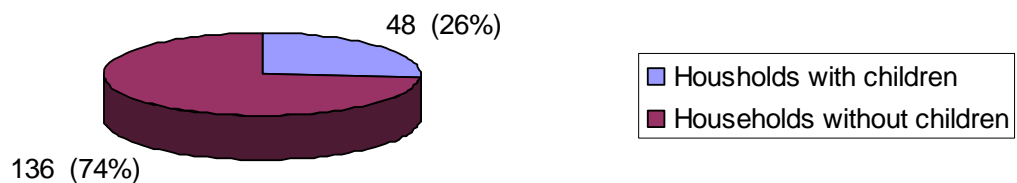
In January 2009, 640 questionnaires were delivered to households on The Humber Road Estate, Witham. 196 were returned; 184 were completed and 12 not completed. The household response rate is 29%

Households

Details of the 184 households that responded:



(A total of 309 adults responded to the questionnaire)



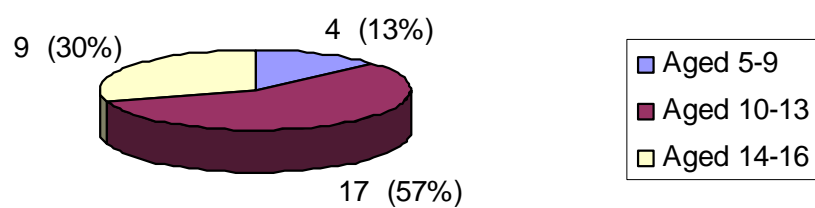
Details of the 48 households with children aged 16 and under:

Number of households with:	Number of children	
1 child	18	18
2 children	19	38
3 children	9	27
4 children	2	8
	48	91

Ages of the 91 children

Age	Totals
0-4	33
5-9	25
10-13	18
14-16	15
	91

30 young people completed the youth questionnaire:

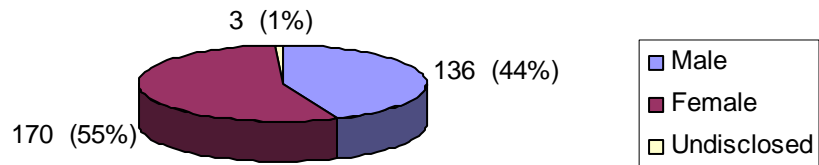


17 out of the 18 young people (94%) aged 10 to 13 completed questionnaires, as did 9 out of the 15 young people (60%) aged 14 to 16.

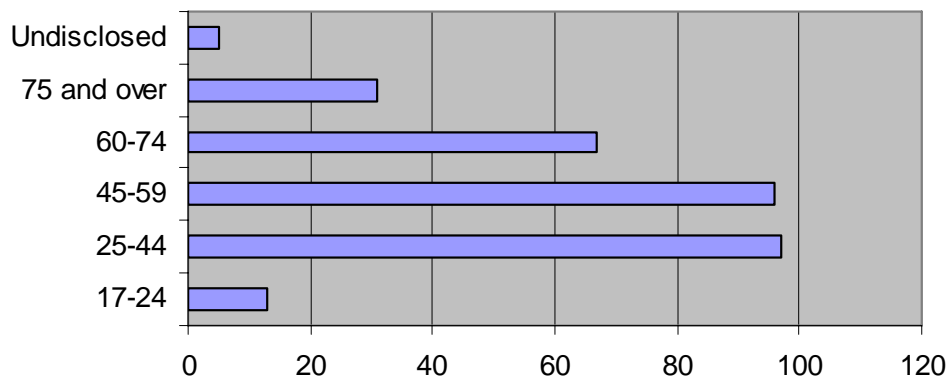
Adult Questionnaire

309 adults responded to the questionnaire

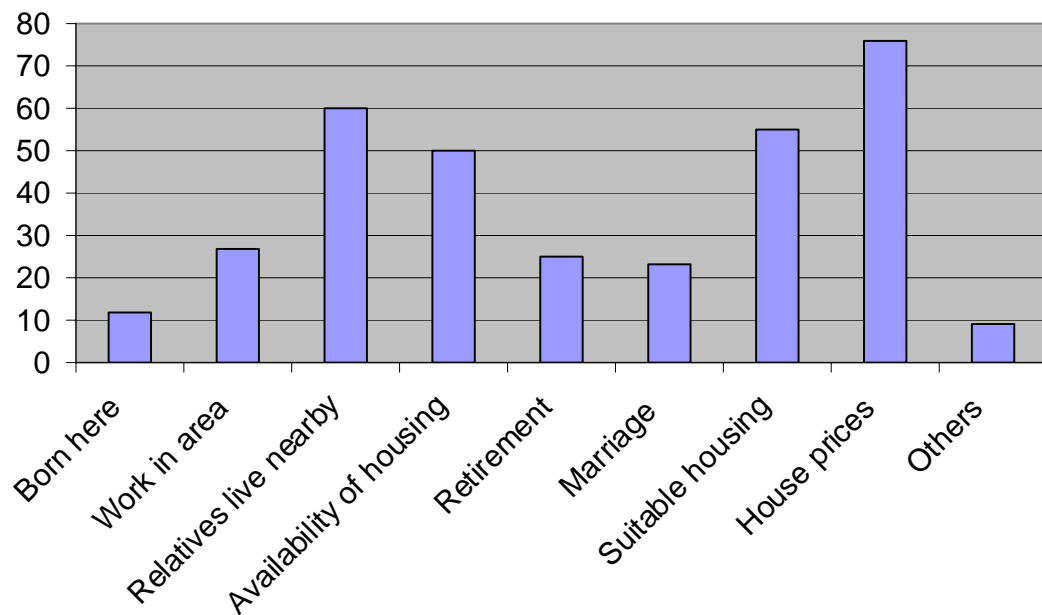
Question 1 - Gender



Question 1a - Age group



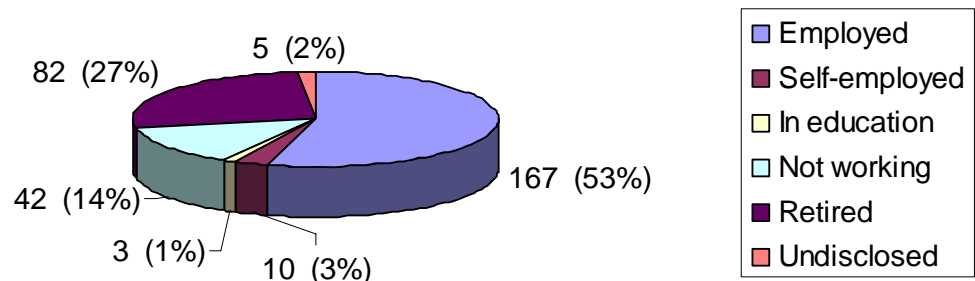
Question 3 - Why do you live in the area



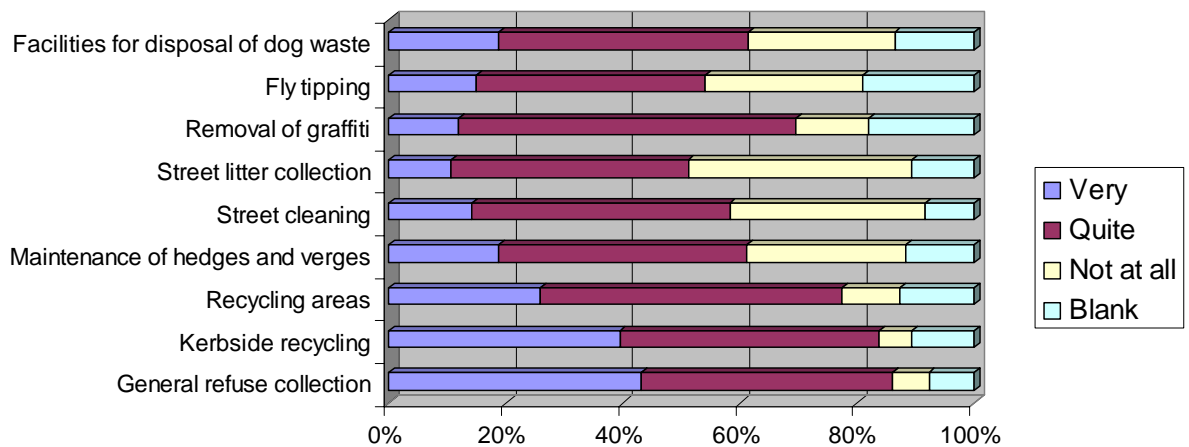
Question 3 - Summary of others:

Number of comments	Reason for living in the area
1	Good location / well connected
4	Living with parents / relatives
4	Health reasons
9	

Question 4 - Are you



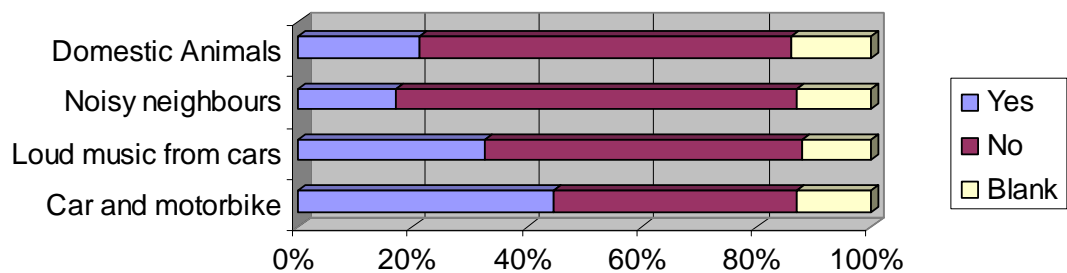
Question 5 - How satisfied are you with the following:



Question 5 - Summary of the 66 comments:

Number of comments	Topic
19	Litter
10	Hedge and Tree Maintenance
10	Dog waste
6	Frequency of collection of refuse and recycling
4	Positive comments about these services
4	Refuse Collection Services
3	Recycling Services
3	Fly tipping
3	Street Cleaning Services
1	Cats mess
1	Maintenance of paths
1	Urinating in the street
1	Weeds

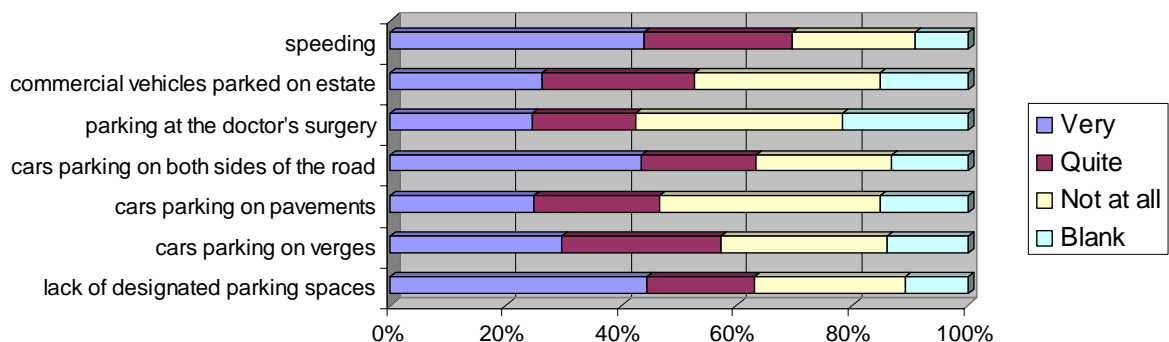
Question 6 - Do you frequently experience any of the following types of noise disturbance



Other noise nuisance mentioned:

Drunken people at night, Ball games and children playing, Fireworks, taxis sounding horns in the morning

Question 7 - How much of a problem are the following:

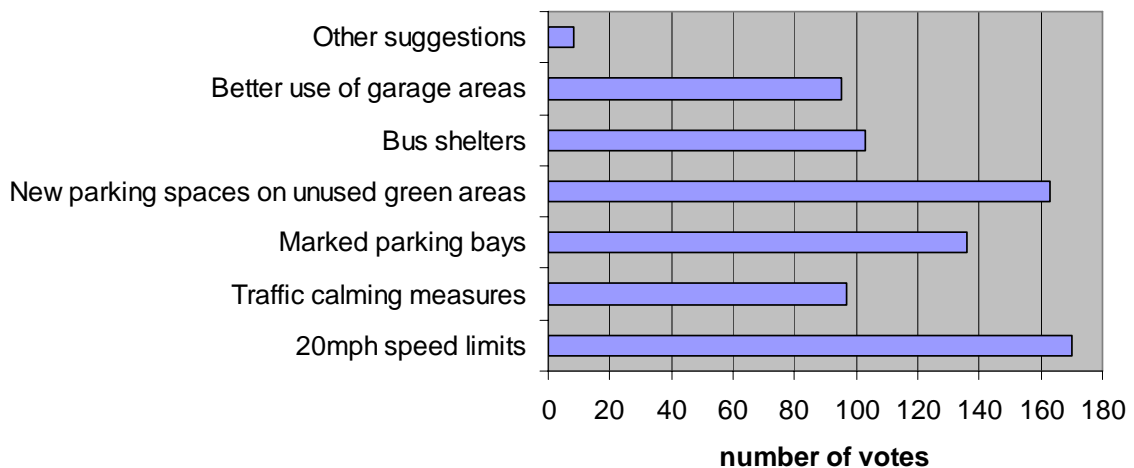


Question 7 - Areas mentioned:

- Speeding – Humber Road (4); Spa Road (1); Bure Drive (1)
- Parking – Humber Road (14); On verges / ruining grass (4); Colne Chase (3), Crouch Drive (2), Douglas Grove (2); Around school, Brent Close, Cam Way, Fall Drive, Ness Walk, Tamar Ave, Teign Drive, Yare Ave (1 each)
- Commercial Vehicles – Hamble Close, Crouch Drive

Number of comments	Topic
43	Parking
11	Speeding
4	Doctors
2	Garage areas
1	Commercial Vehicles

Question 8 - Would you like to see



The 8 other suggestions were:

- Remove the garages and convert to parking area (3)
- Reduce garage rent (2)
- Improve litter collection / provision of bins (2)
- Resident's parking permits (2)

Suggested locations for new parking spaces:

- Grassed area behind bungalows in Humber Road
- Increase size of lay bys in Humber Road
- Grass areas in Colne Chase

Other comments

- No new parking spaces on grassed areas (6)
- No traffic calming (3)

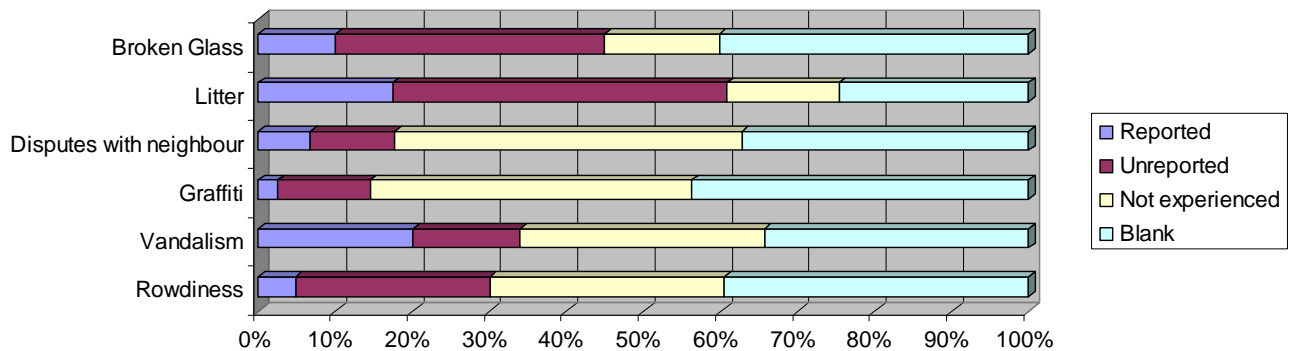
Question 9 - Do you have any other comments on traffic and parking issues

Number of comments	Topic
36	General frustration about parking
7	Concern about speeding
4	Use of garages
2	Bus shelters
2	Commercial vehicles
2	Protection of grass verges
2	One Way system needed
2	Vandalism to cars
1	Crossing
1	Damage to paths
1	Permit Scheme

Question 10 - Are there any particular areas where you or your family feel unsafe

Number of comments	Location
28	Shops
10	Generally around, especially at night
7	Garage areas
5	River Walk
4	Alleyways
1	Where dogs are not on leads
1	Bure Drive
1	Dart Close
1	Helford Court
1	Humber Road
1	Ness Walk

Question 11 - Which of the following types of anti social behaviour have you experienced in the last 12 months



Question 11

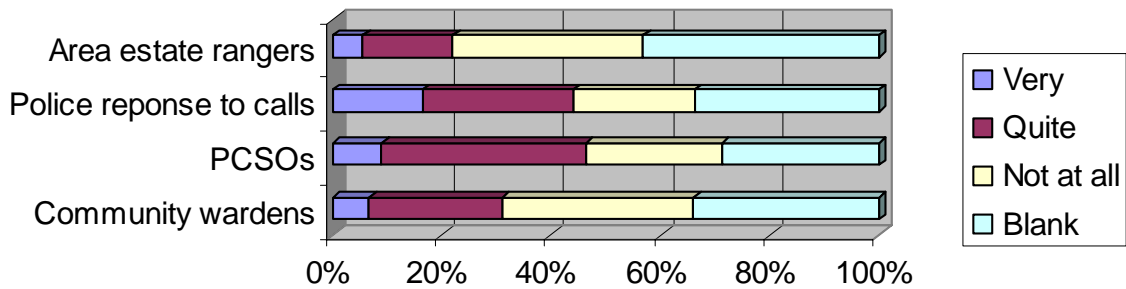
Other types of anti-social behaviour mentioned:

- Motorbikes riding on pavements (4)
- Theft (3)
- Physical violence (1)

Types of anti-social behaviour specifically mentioned:

- Brick through window; stones broke conservatory roof; Children running through gardens; Broken glass on the playing field; Paint thrown at walls; 'knock down ginger' (and a trip wire); Camping on common land; Car keying; Rear wipers snapped off.

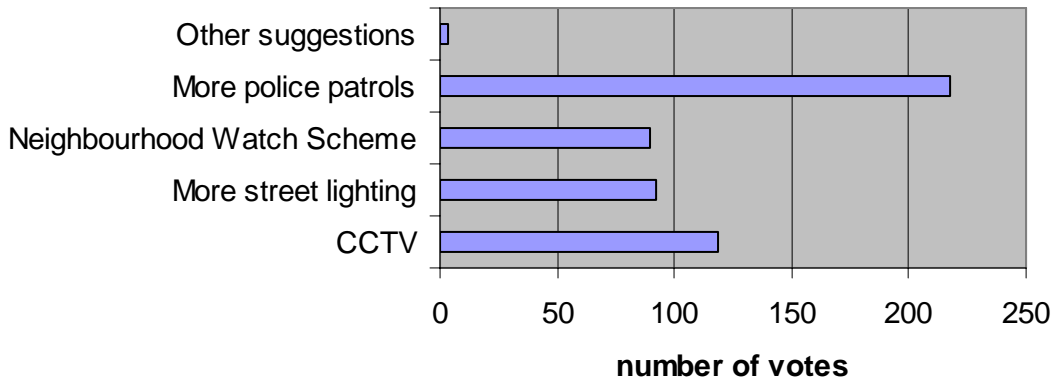
Question 12 - How satisfied are you with the following:



Summary of comments

Number of comments	Details
44	Have not seen them / do not see often
19	Do not know who they are; need more information
12	Have not used any of these services
6	Received good service
3	Need more visible presence and patrols
1	General comments

Question 13 - Would you like to have



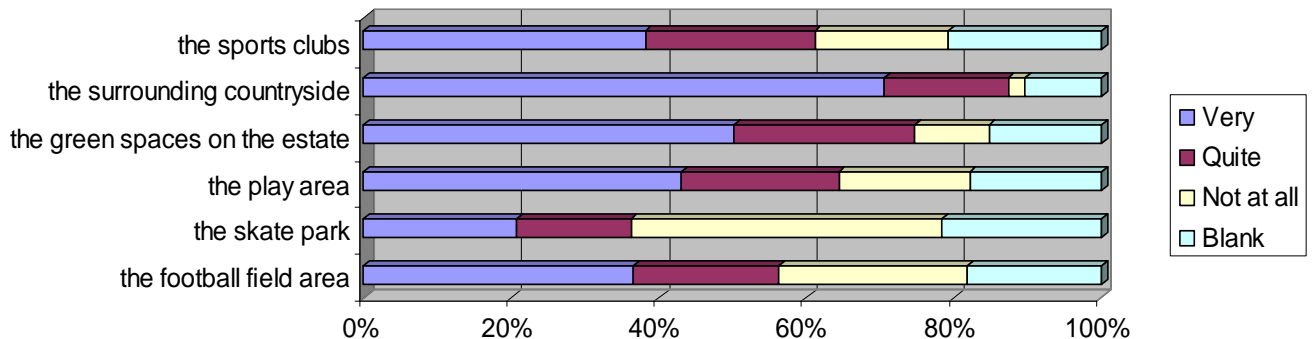
The other 3 suggestions were:

- Would like to see more bins to keep the area tidy
- Repair the pot holes in car park and garage areas
- Double yellow lines at corners and junctions to stop stupid parking

Other comments

- Lighting is needed in the alleyways, car park and garage areas (7)
- Police patrols on foot, talking to people (3)
- CCTV at the shops (2)

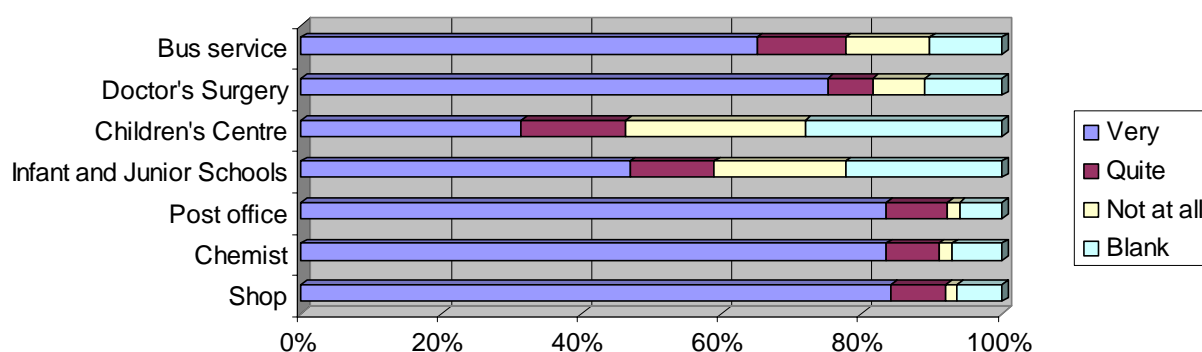
Question 14 - How important to you are the following:



Question 14 - Do you have comments on how any of these facilities could be improved

Number of comments	Details
12	Make better use of green spaces on the estate; if they can't be used for ball games, use some for parking and improve with planting
5	Litter; improve clearance and increase number of bins
4	Police patrols of open spaces and play areas
4	Improvements to Witham Town FC / creation of new Sports Centre
3	Supervision at the Skate park
2	CCTV at the park
2	Provide a Youth Club / Club House
1	Improvements to the pond
1	Lighting in shelter at Skate Park
1	Footbridge between River Walk and Nettos
1	More involvement of parents
1	Play Equipment for 5 to 10 year olds

Question 15 - How important to you are these local services



Question 16 – Do you have any comments on how these services could be improved

Number of comments	Details
5	Sunday bus service
2	Post Office offering more services
2	Improvements to Doctors surgery (in progress)
1	Cash Point
1	Children's Holiday Clubs at the Children's Centre
1	Larger Bus, No 39 is very cramped
1	Lighting in the shopping area

Question 17 – Any other comments

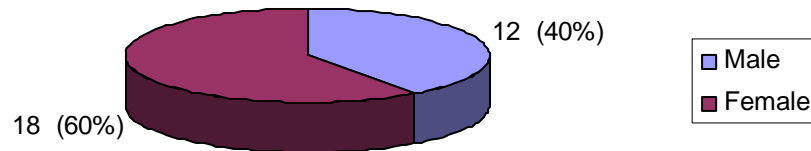
Number of comments	Topic
15	Litter
12	Parking
7	Youth activities
4	Trees and planting
3	General negative comments
3	Services from local authorities
2	Anti-social behaviour
2	Bus stops
2	Pavements
1	General positive comments
1	Bus service
1	Community involvement
1	Policing
1	Vandalism

The comments are listed in the detailed report

Youth Questionnaire

30 young people responded to the questionnaire

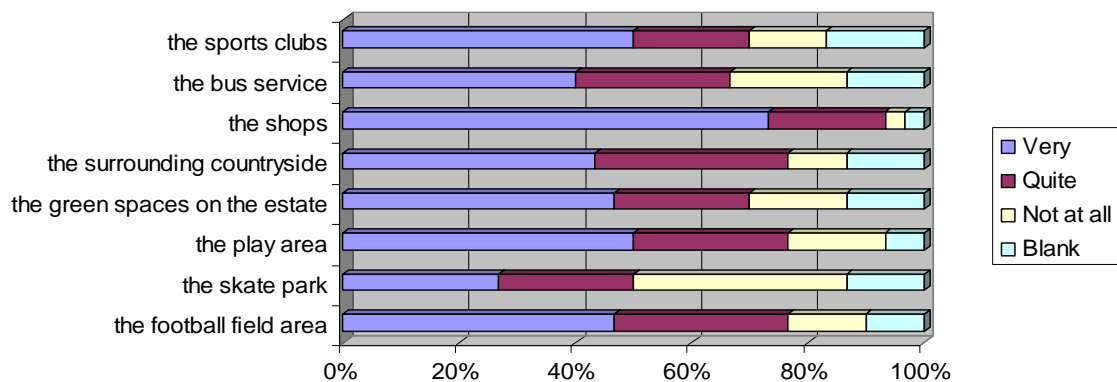
Question 1 - Gender



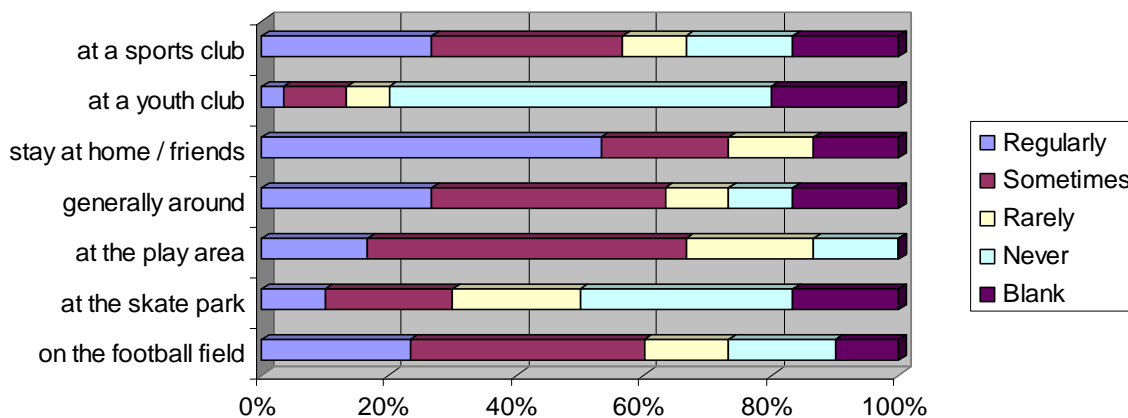
Question 2 - Age

Age	Number of responses
3	1
6	1
7	1
9	1
10	3
11	5
12	4
13	5
14	5
15	3
16	1
	30

Question 3 - How important to you are the following



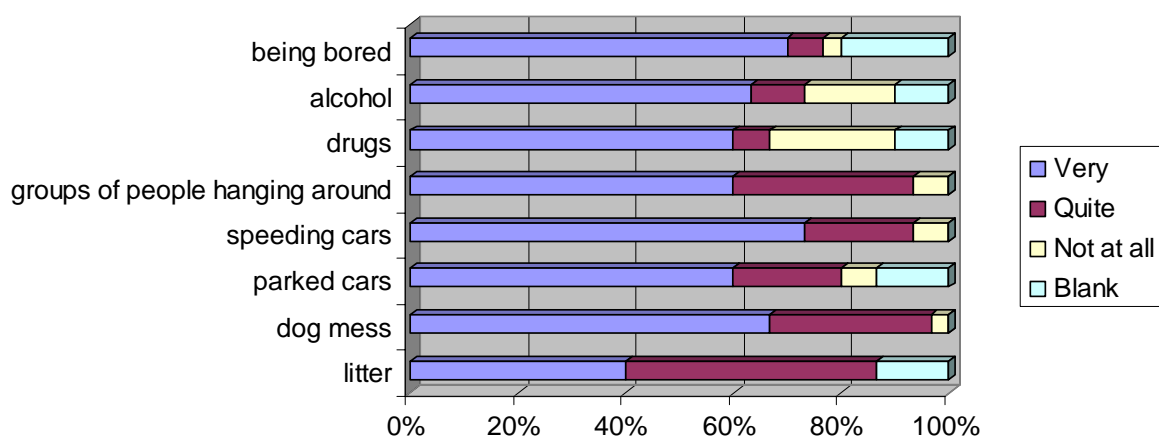
Question 4 - How do you spend your spare time



Other places mentioned:

- Swimming pool in Witham
- Shops in town

Question 5 - How big a problem on the Estate are the following



Question 5 comments

- Need more lights and police
- We don't hang out much; too many groups hanging round doing drugs
- People spitting on the ground we walk on
- Park is always getting vandalised

Question 6 – How could existing sports and play facilities be improved

- Better equipment, more stuff for teenagers to use
- Make it more suitable for older kids
- It would be better if there were more things for us to do. More sports facilities and playing equipment on the field, a centre for children like the one in town, (Parkside) and after school clubs.
- They could listen to what kids say instead of just doing what they wanted. We need a youth club
- There should be a proper youth club for us
- Goals over football fields should have nets. And there should be a park closer to the estate Provide markings for football pitch on fields, supply goal posts and generally improve grass areas
- Free Sessions for under 16 year olds
- It's too much money to do any activities
- It is good the swimming pools are now free for me. And it would be nice to have an outside pool for summer as I have to go to Chelmsford and it costs too much money. Make more things to do for the younger generation
- Keep big kids off the kids things so that the little ones will have a chance to play
- The Council could do a lot more about litter

Question 7 – Any other comments

- It could be improved a lot if everybody got together and helped
- More to do in Witham that doesn't drain parents income
- More things to do for teens which are free because mum and dad have not got much money. Somewhere to go when it is cold; Mario's pizza owner used to let us in his shop. Council don't let him stay open late anymore so there are more kids just hanging around
- Somewhere to go when it's raining and cold
- Bowling or an ice rink in Witham would be great
- More shops, fewer charity shops and bookies in town. Drop the rates
- More bins and there should be glass bottle bins because broken glass is usually on the floor and could hurt someone