

★ ★ ★ NEW SERVICE ★ ★ ★



ReText

Recycling & Refuse

text messaging service



Do you forget what day it is?
Want updates about your bank
holiday recycling and refuse collection?

Join ReText now to receive reminders
to your mobile phone.

To register, text your postcode and
house number (or house name) to
07797 803203

For more information about ReText and
what it can offer you, call our Customer
Service Centre on 01376 552525

PLEASE NOTE. For the moment this offer is only
available to household properties with wheeled bins.



Braintree
District Council

Things you may wish to know

Q: What if I wish to cancel?

A: You can cancel at any time. Text the word Cancel to the same number.

Q: Can I re-register again after I have cancelled?

A: Yes you can - just repeat the registration.

Q: Will anyone else be given my mobile number?

A: No. The Council will keep your number confidential and will not pass it on to a third party. We may however use the number to send you information on other Council Services.

Q: How much will this cost me?

A: The ReText service is all part of Braintree District Council's service to you. However please check with your service provider for the cost of sending or receiving text messages.

Q: How many messages will I get?

A: Your messages will coincide with national holiday periods or special Council announcements. You will not be sent messages you do not need!

Q: Why is this service only available to households who have wheeled bins?

A: This is to help streamline the registration process. Once we have completed the wheeled bin areas, we will invite black sack collection properties to join.

Q: What do I do if I move house or change my mobile number?

A: Please let us know by text, so we can be sure you are sent the correct message.